APPENDIX 2. RESIDENTIAL NEEDS ASSESSMENT

PATERSON COURT CNI ASSESSMENT REPORT

2022

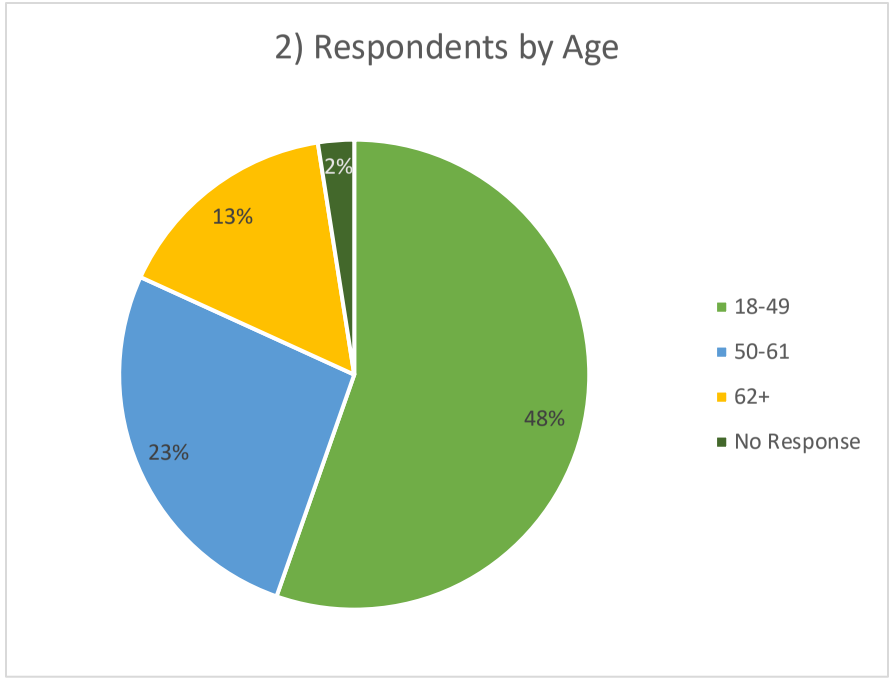
Abstract

The following document is a report of the responses given by residents of Paterson Court for the Choice Neighborhoods Initiative (CNI) resident needs assessment.

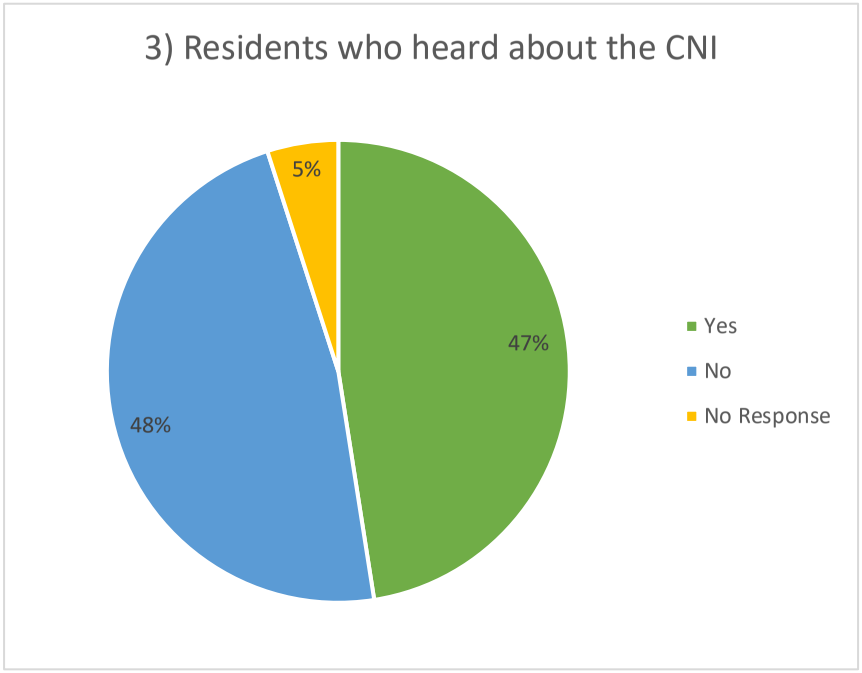


MONTGOMERY
HOUSING AUTHORITY

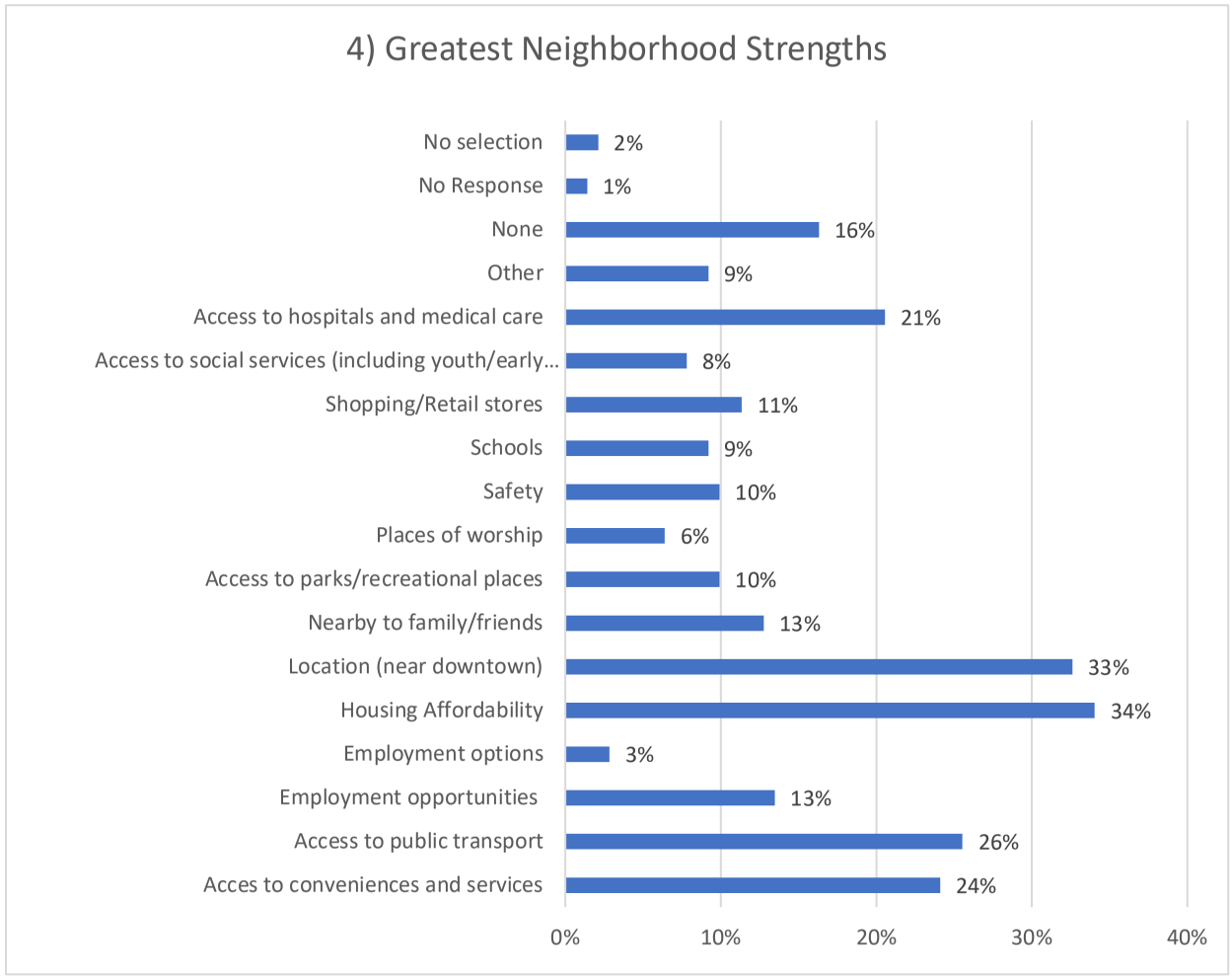
2) Respondents by Age



3) Have You Heard about the CNI?



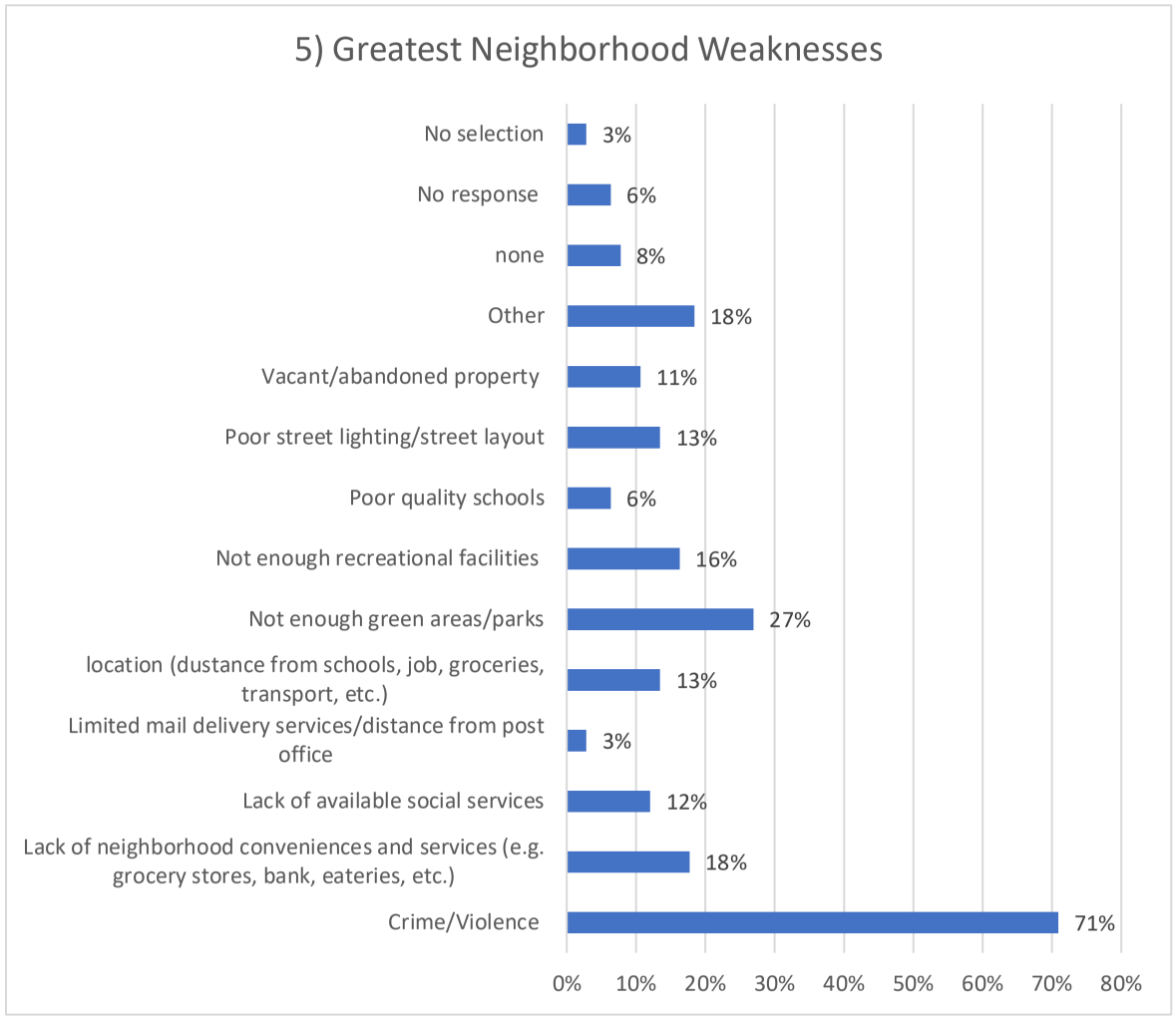
4) Greatest neighborhood strengths



"Other" – Short Answer Responses

- I like my neighbors
- Dollar store before it closed
- Having a place to lay my head
- Neighbors to check on one another
- Ability to walk to work
- Having my own space
- People are nice to me. Nobody bothers me or my stuff
- Quiet, everyone stays to themselves
- Access to library
- Close to my job
- Neighbors
- It's usually pretty quiet
- Community affordability

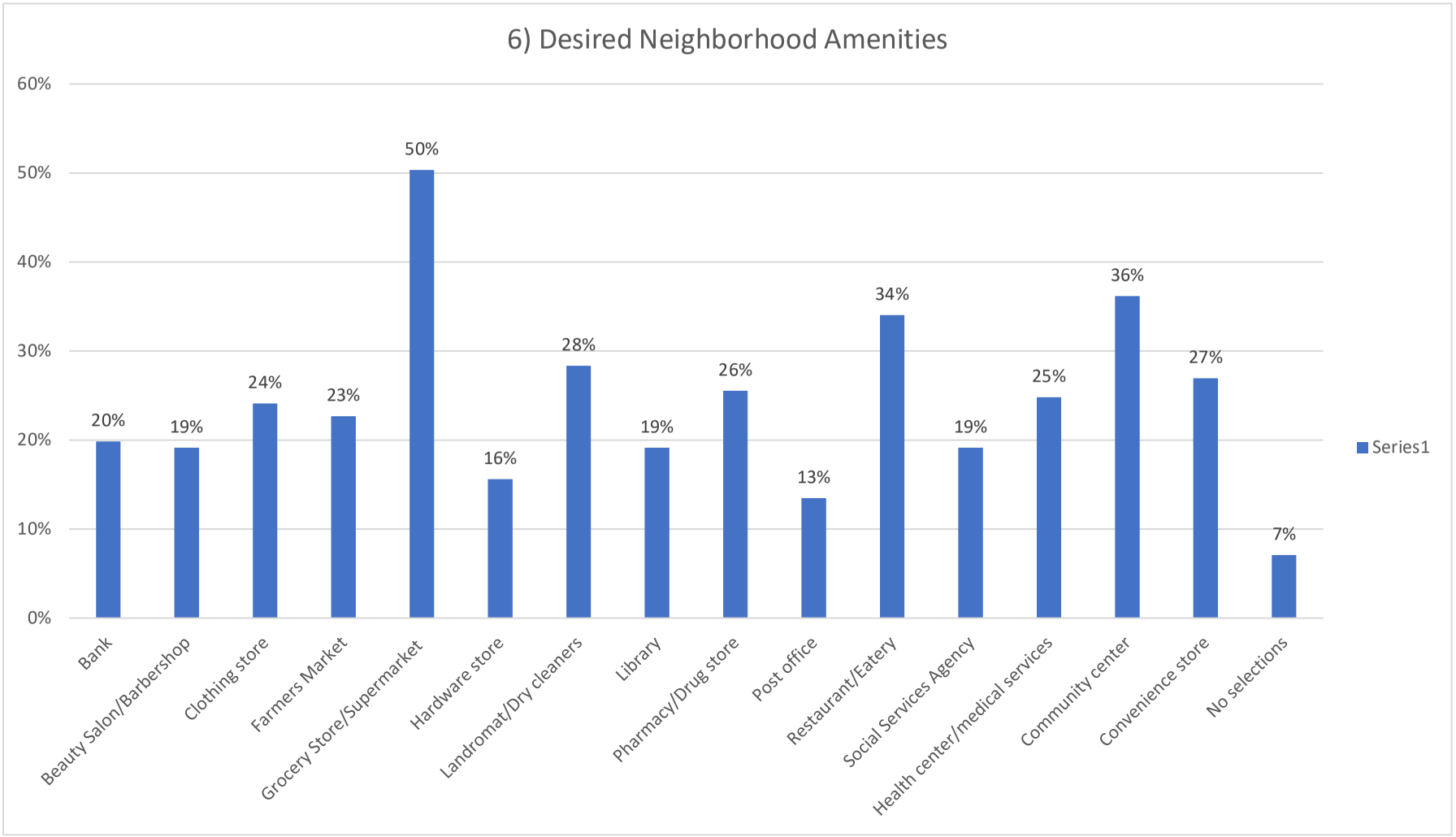
5) Greatest neighborhood weaknesses



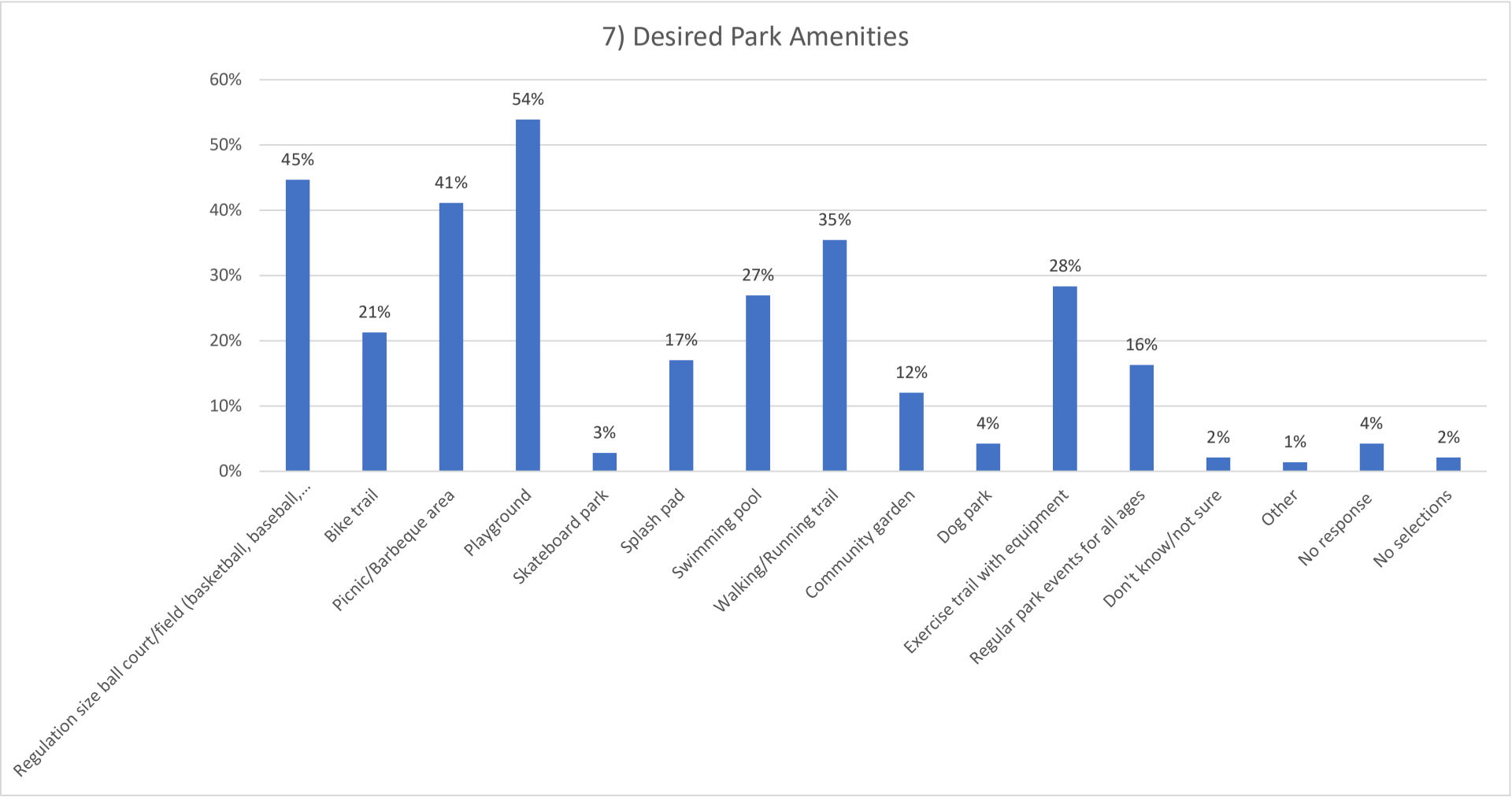
"Other" – Short Answer Responses

- closed the family dollar
- having to park on the street
- Noise at night; loud music; traffic; people disrespectful of neighbors and older people
- Arguments and Drug Sales & Use. Loud Music; Shooting
- Usually, the crimes are committed by visitors.
- pest, old apt complex, has odor in unit
- Rent is too high for public housing residents
- not enough recreational places for kids.
- Problems in apartment, mildew
- Not enough parking
- Neighbors, Environment is not clean - trash, shooting
- Speeding through the neighborhood; Hearing gunshots - but not at each other - in the air.
- Litter
- Monitoring issues that aren't important - they see what they want to see; Rodents;
- Maintenance
- Noise
- Traffic
- LOUD MUSIC LATE AT NIGHT
- Not enough parking; No washer/dryer hook ups.
- stary animals
- slow about getting things completed
- A lot of rats, mold, the apartments are just raggedy and need to be torn down
- Rats running around on the porches
- Parking
- Open access to the housing complex
- Maintenance of the apartments

6) Needed Amenities



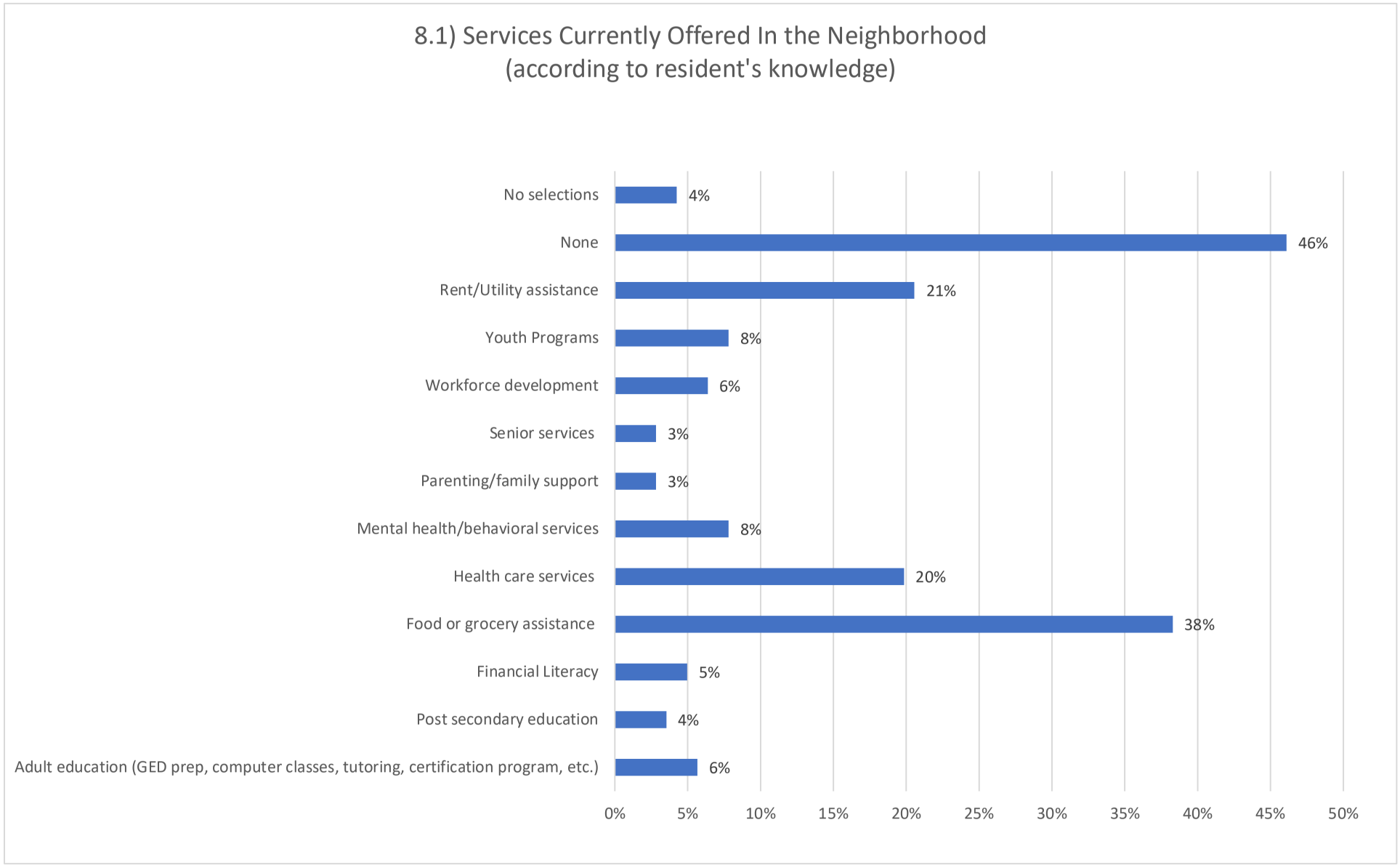
7) Top 3 things you'd want in a park



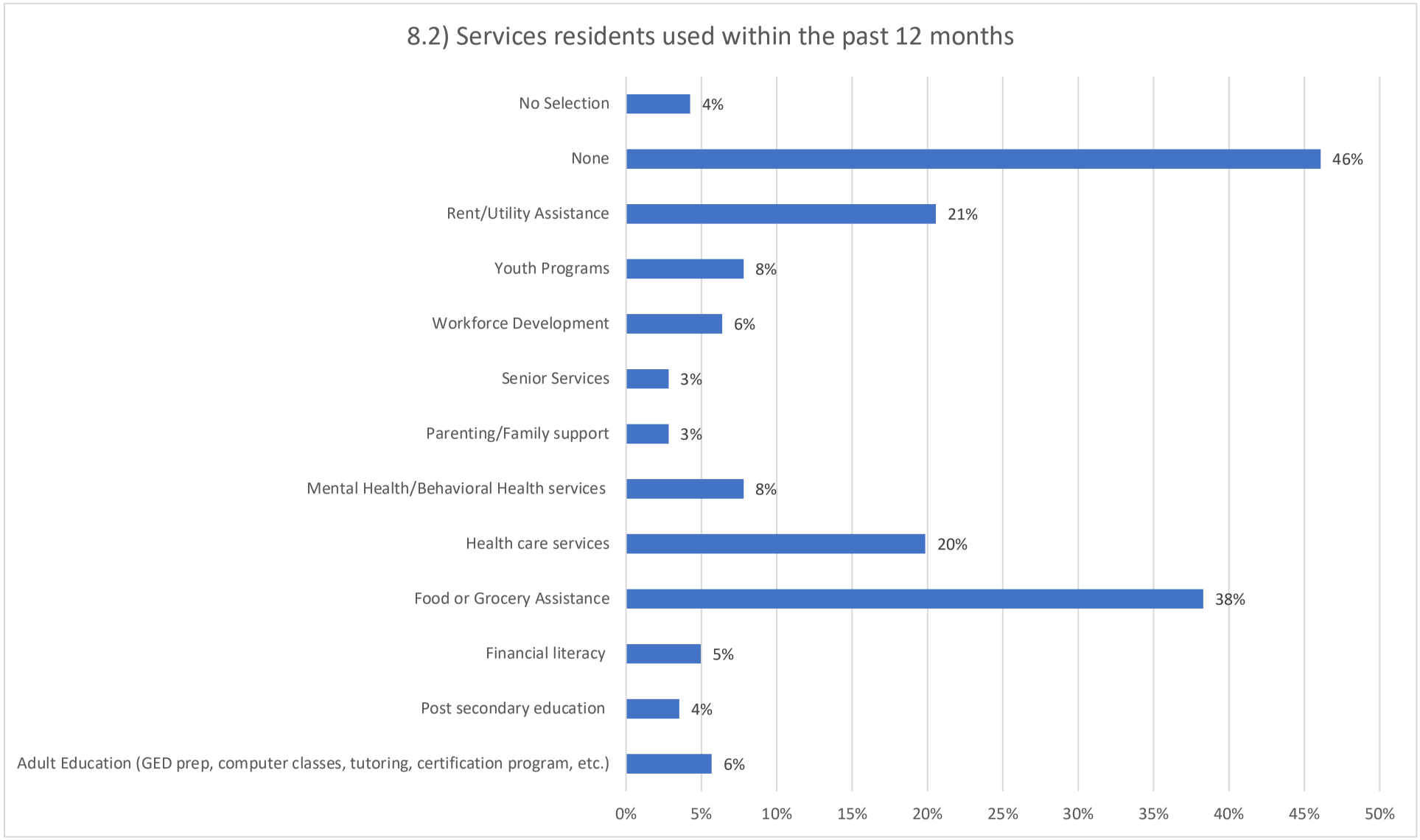
"Other" – Short Answer Responses

- Water Fountain
- Gazebo and seating areas.

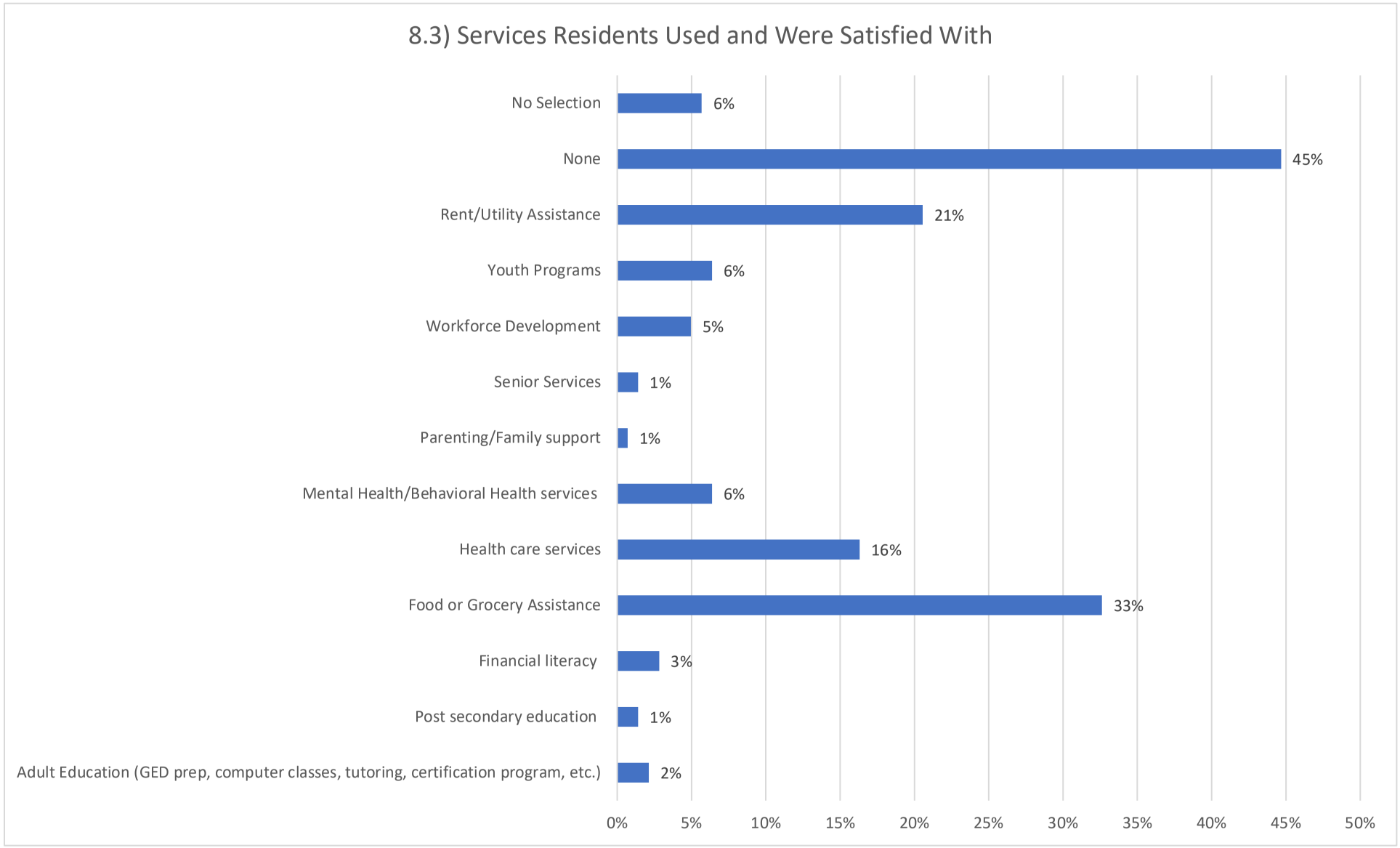
8-1) Services currently offered in neighborhood



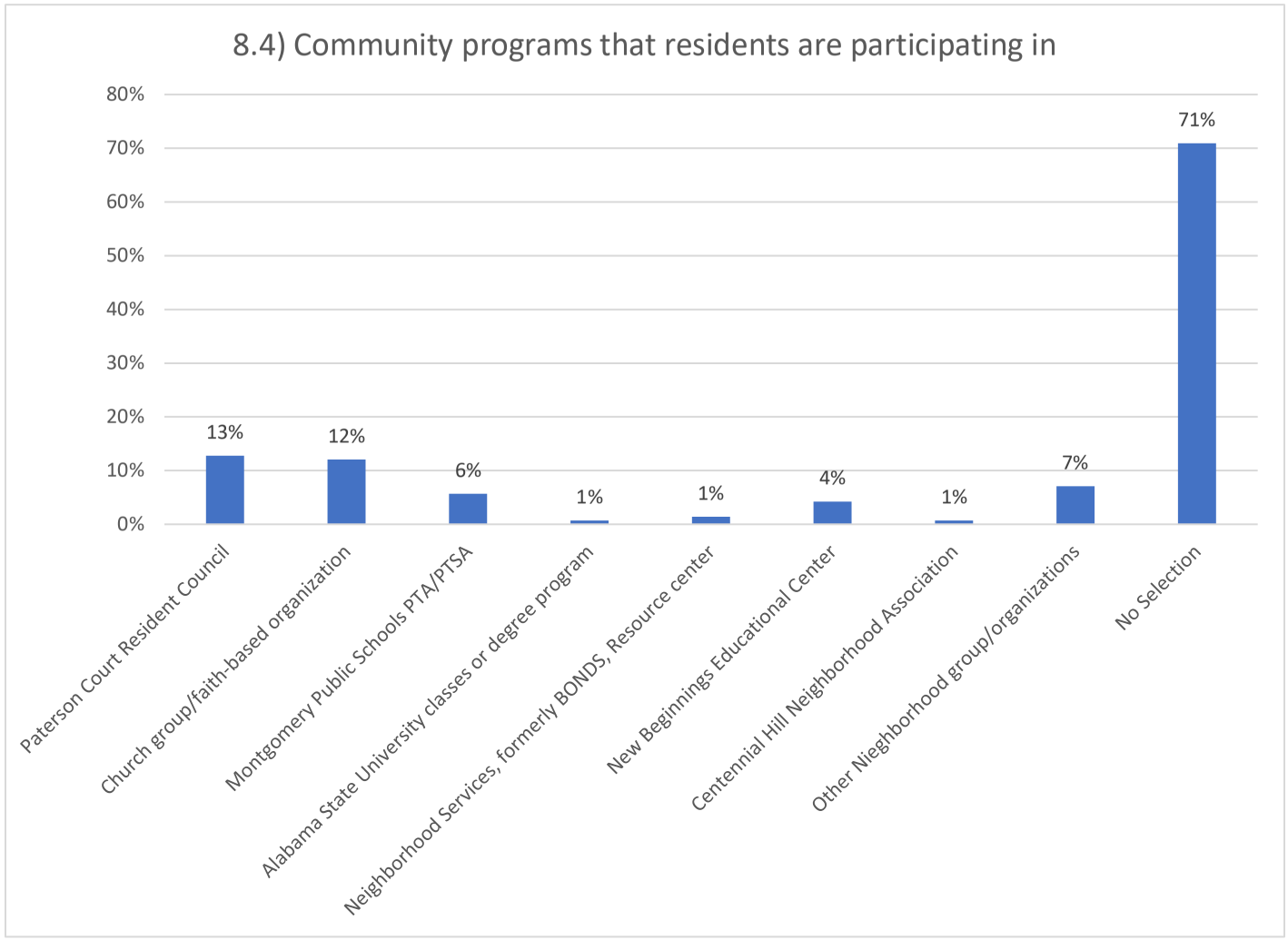
8-2) Services that residents used within past 12 months



8-3) Services that residents used and were satisfied with



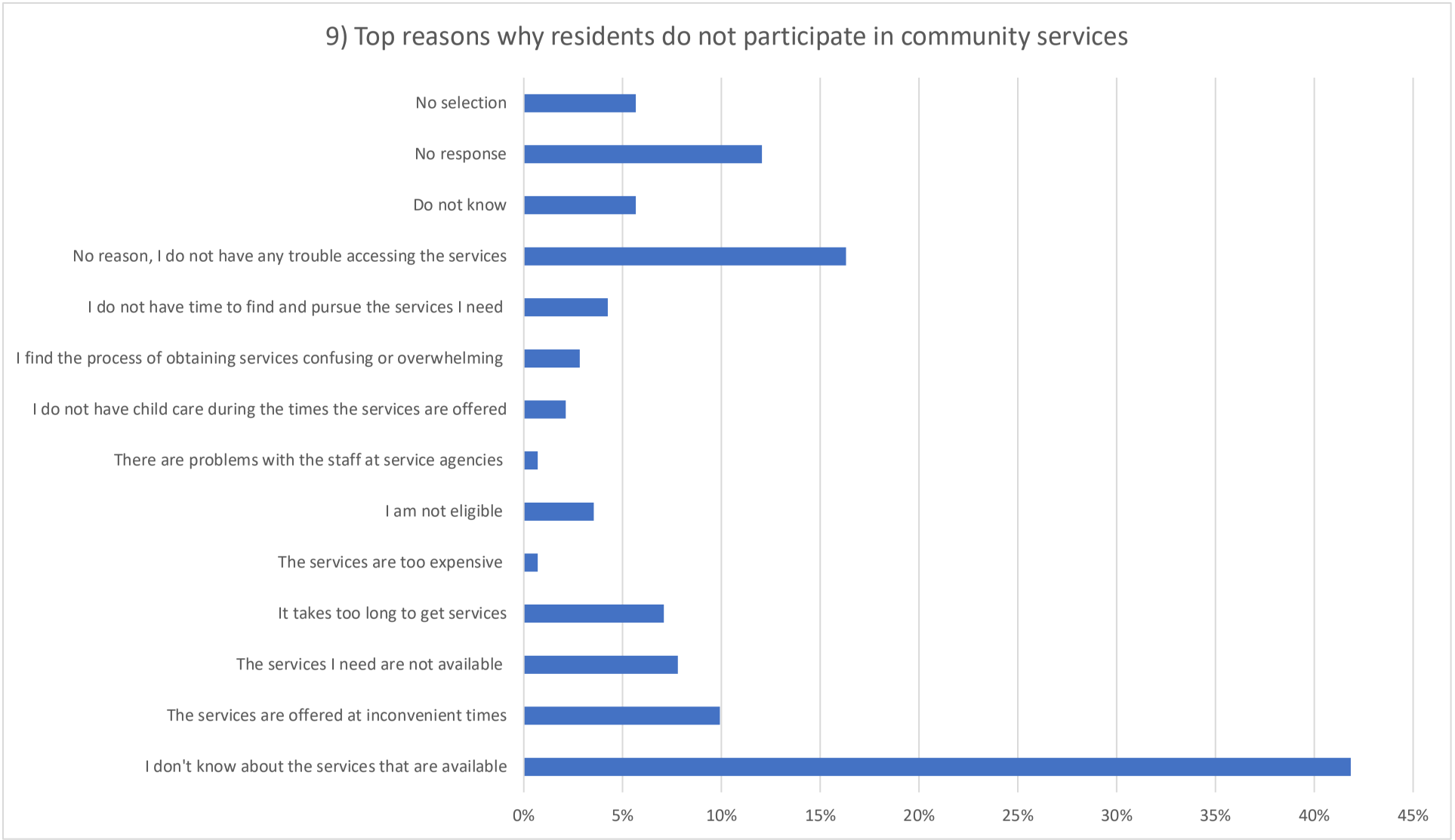
8-4) Community programs that residents are participating in



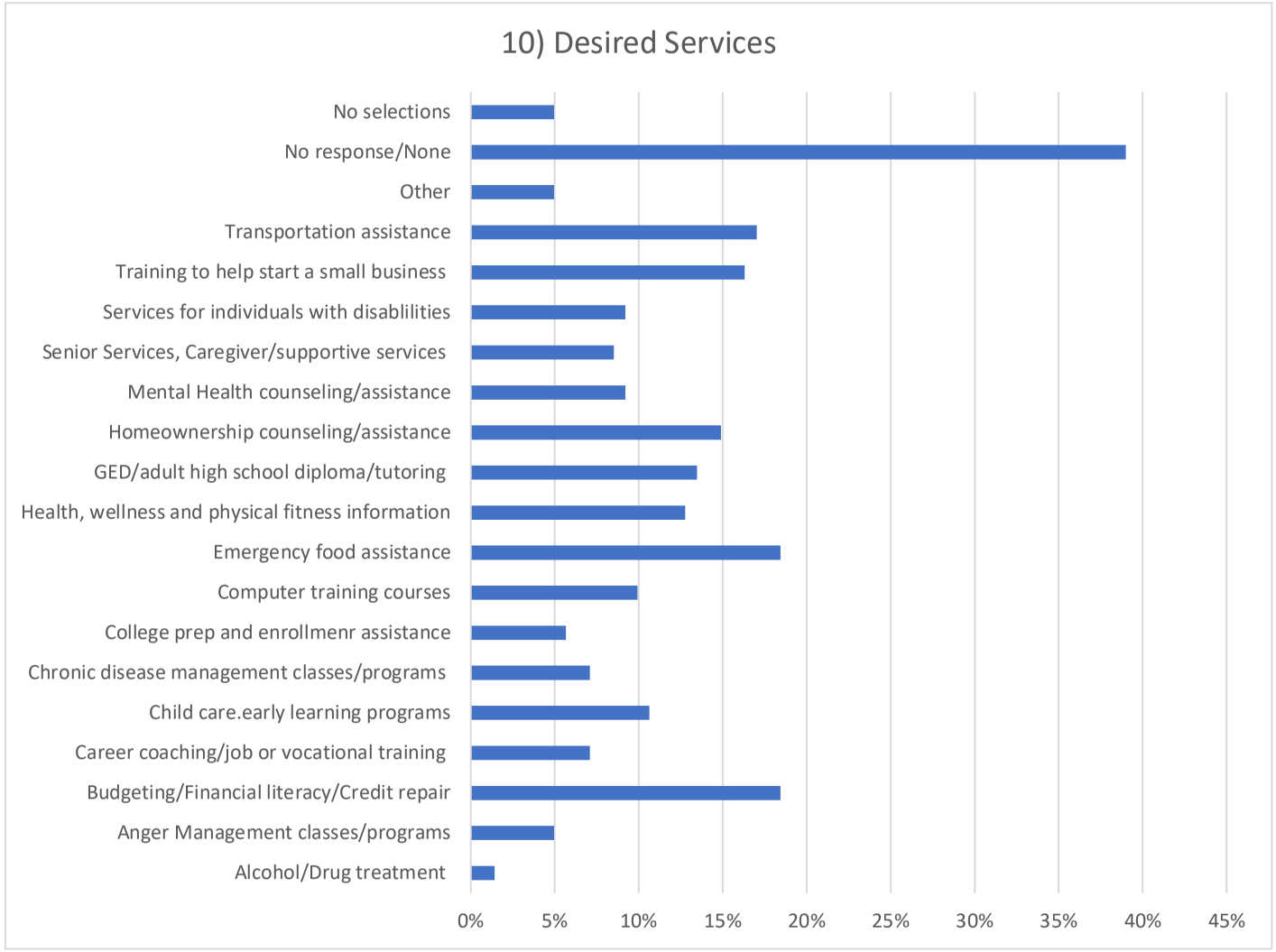
"Other" – Short Answer Responses

- None
- None
- Greenville Methodist Church
- Community Action
- Neighborhood Clean up
- N/A
- Abraham Baptist Church
- Riley Relief-Missing People
- None
- None
- None
- N/A

9) Reasons why residents have not participated in community programs



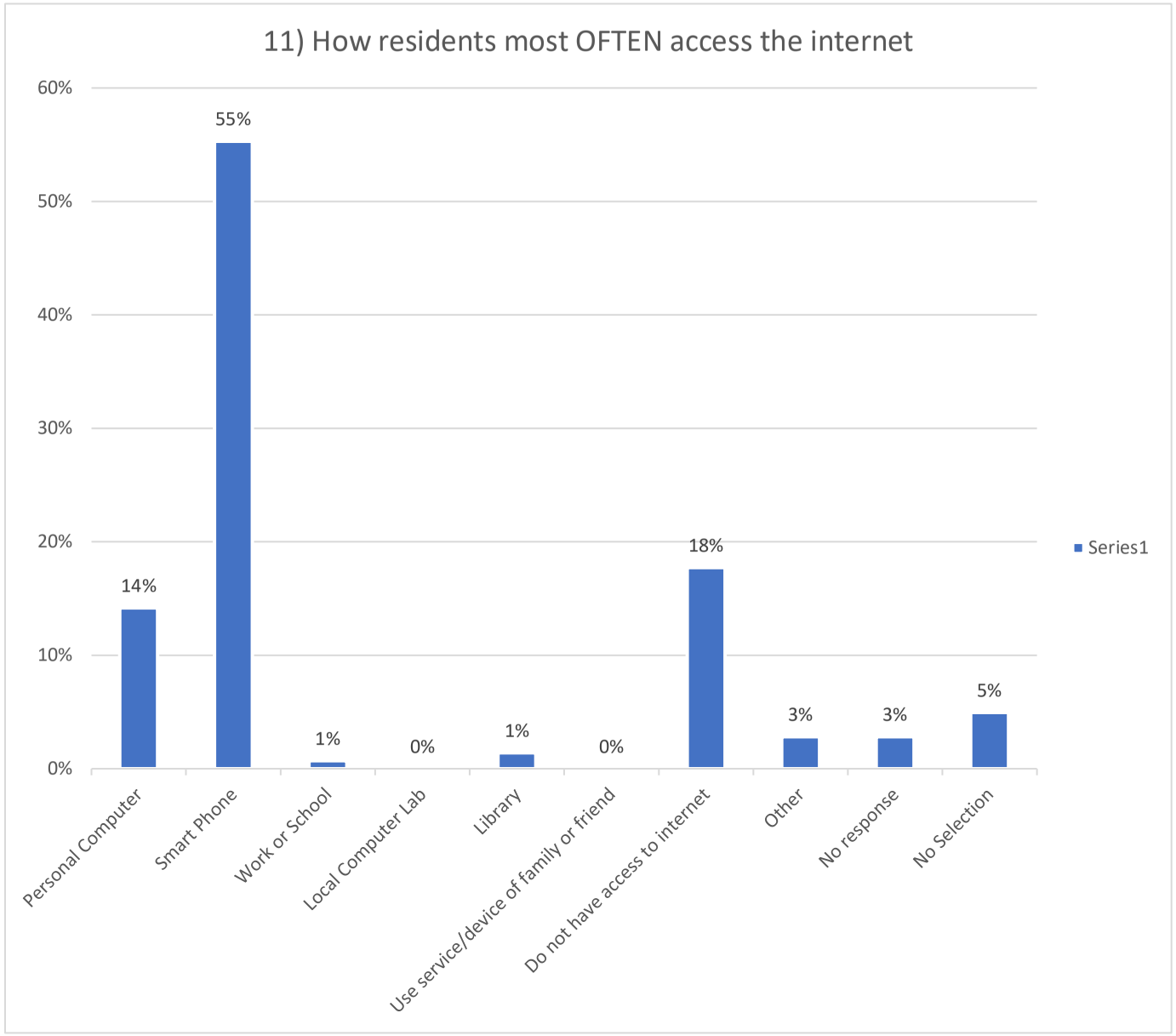
10) Services Residents Need



"Other" – Short Answer Responses

- Rent Assistance
- On-site Laundry
- Cable/Internet
- Rent Assistance
- Rent/Utility Assistance
- Free Internet

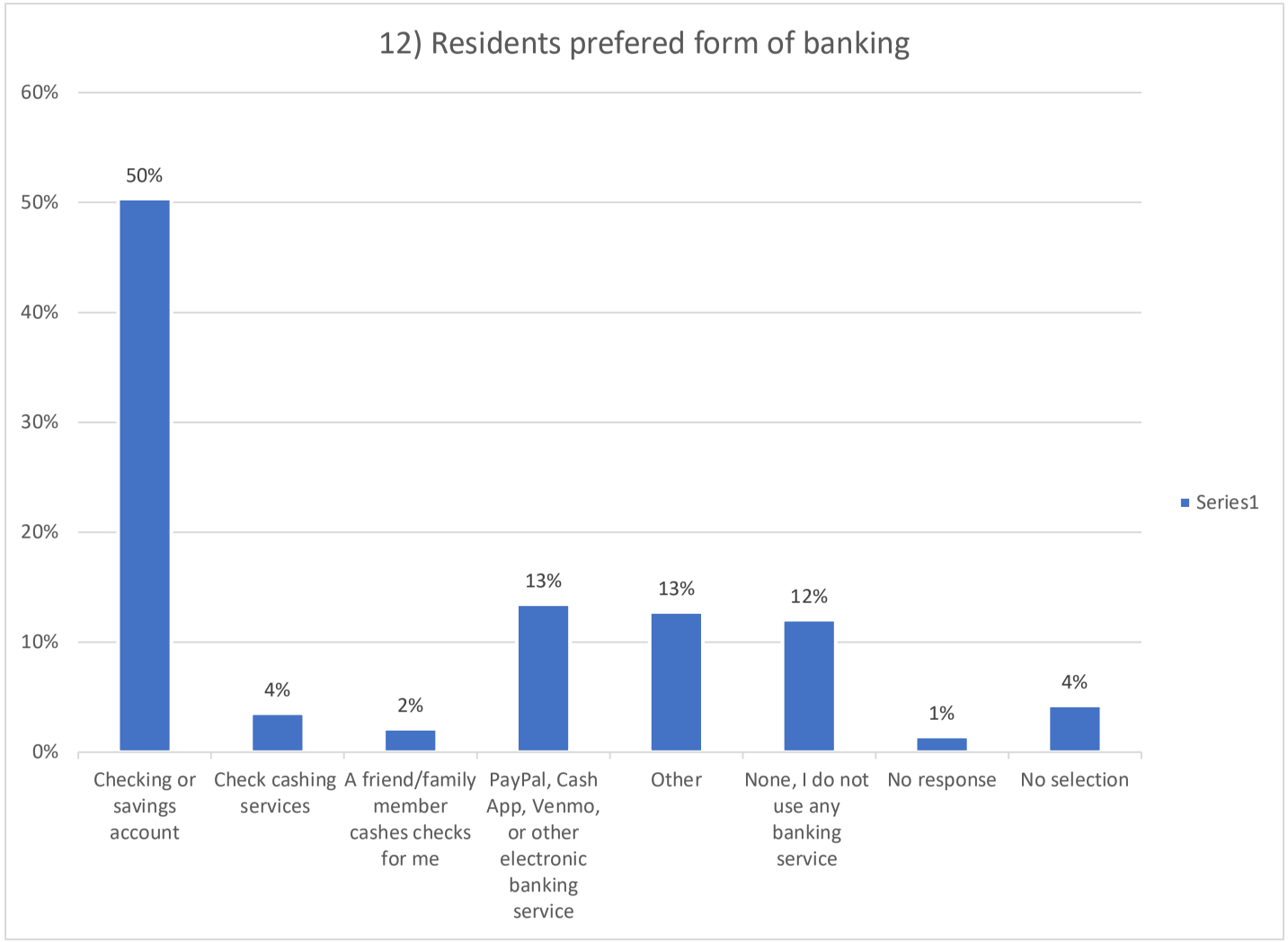
11) How residents most OFTEN access the internet



"Other" – Short Answer Responses

- Do not know how, would love training
- TV
- Neighbor's internet
- Wifi Modem

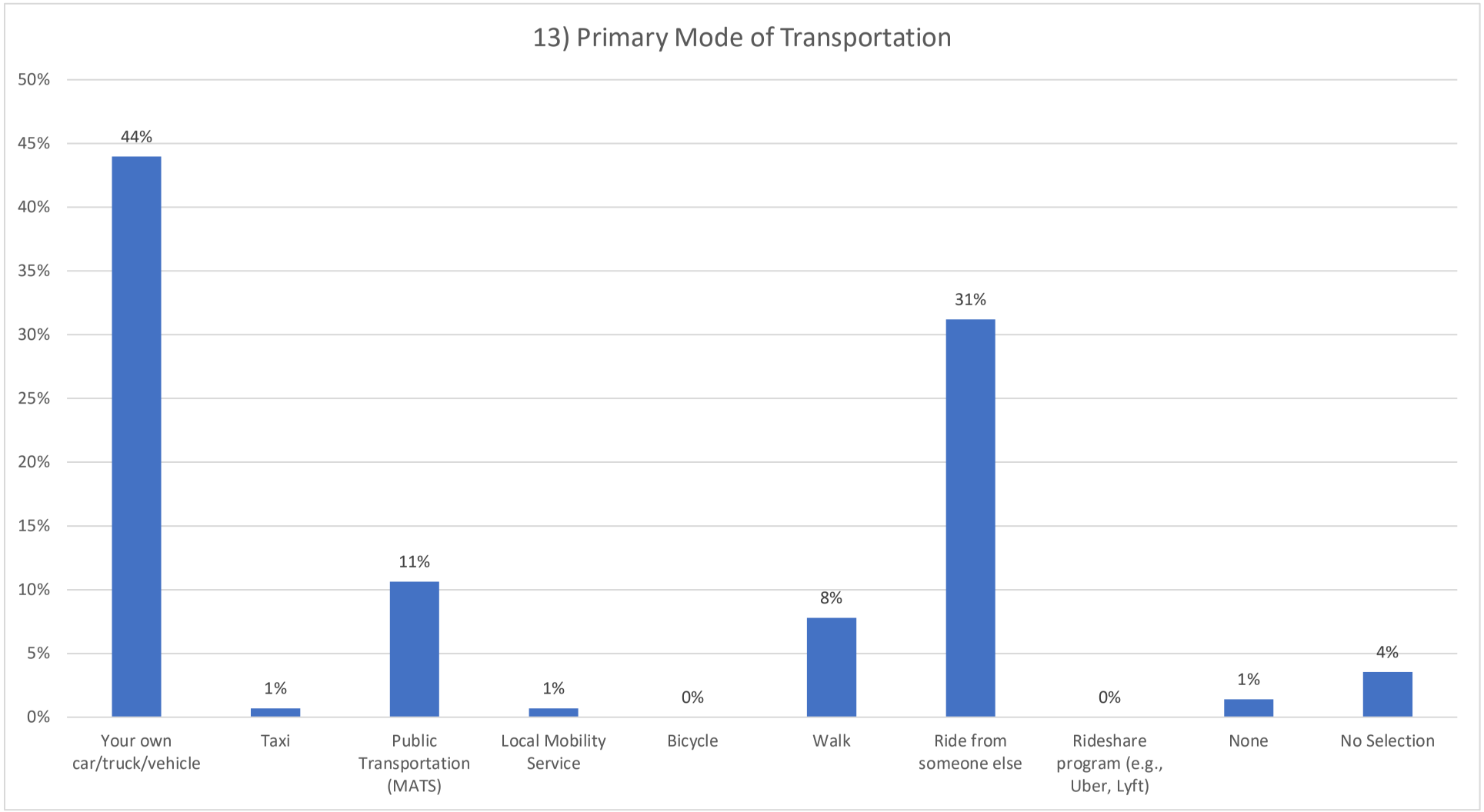
12) What form of banking do you usually use?



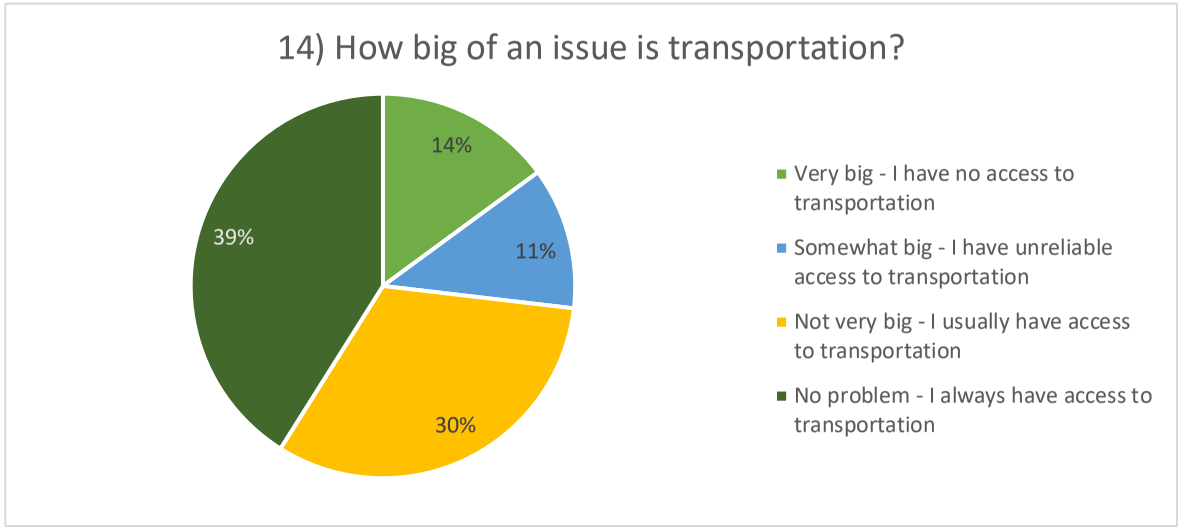
"Other" – Short Answer Responses

- Net Spend
- Chime Prepaid Card
- Direct Express
- Net Spend
- Debit Card
- Social Security Card
- Debit
- Debit Card
- Digital Access Through Credit Card
- Debit Card
- Debit Card
- Use cards only
- Prepaid Card
- Debit Card
- Direct Express
- Direct Express
- Direct Express

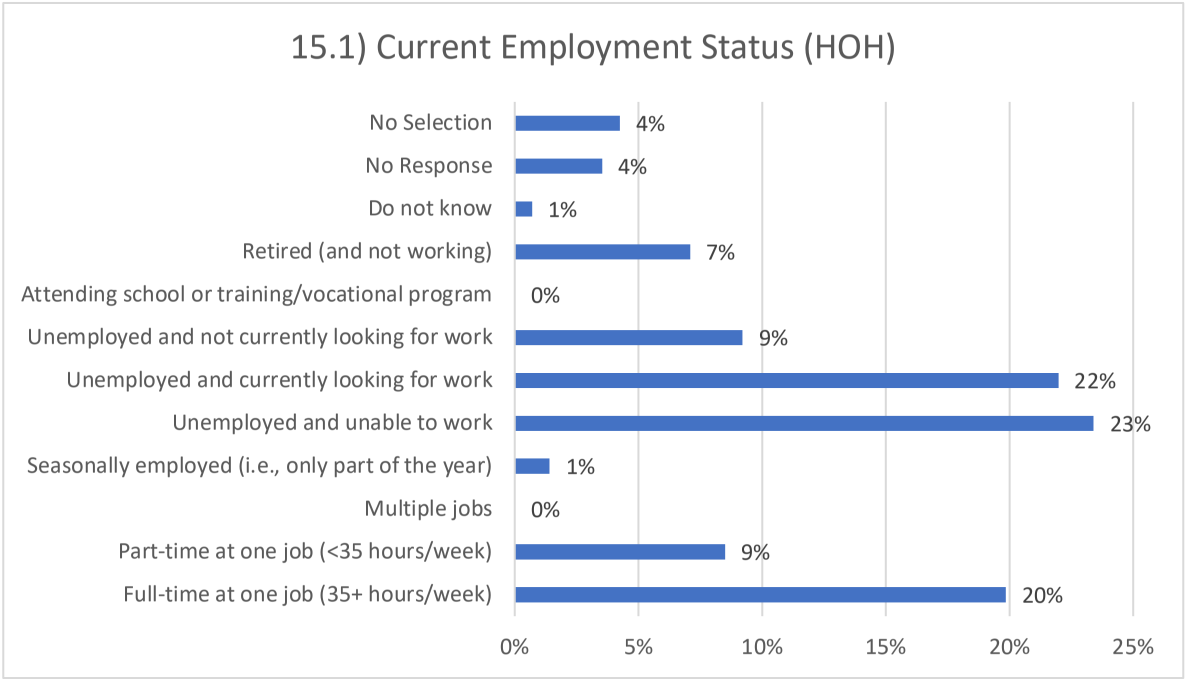
13) Primary Mode of transportation



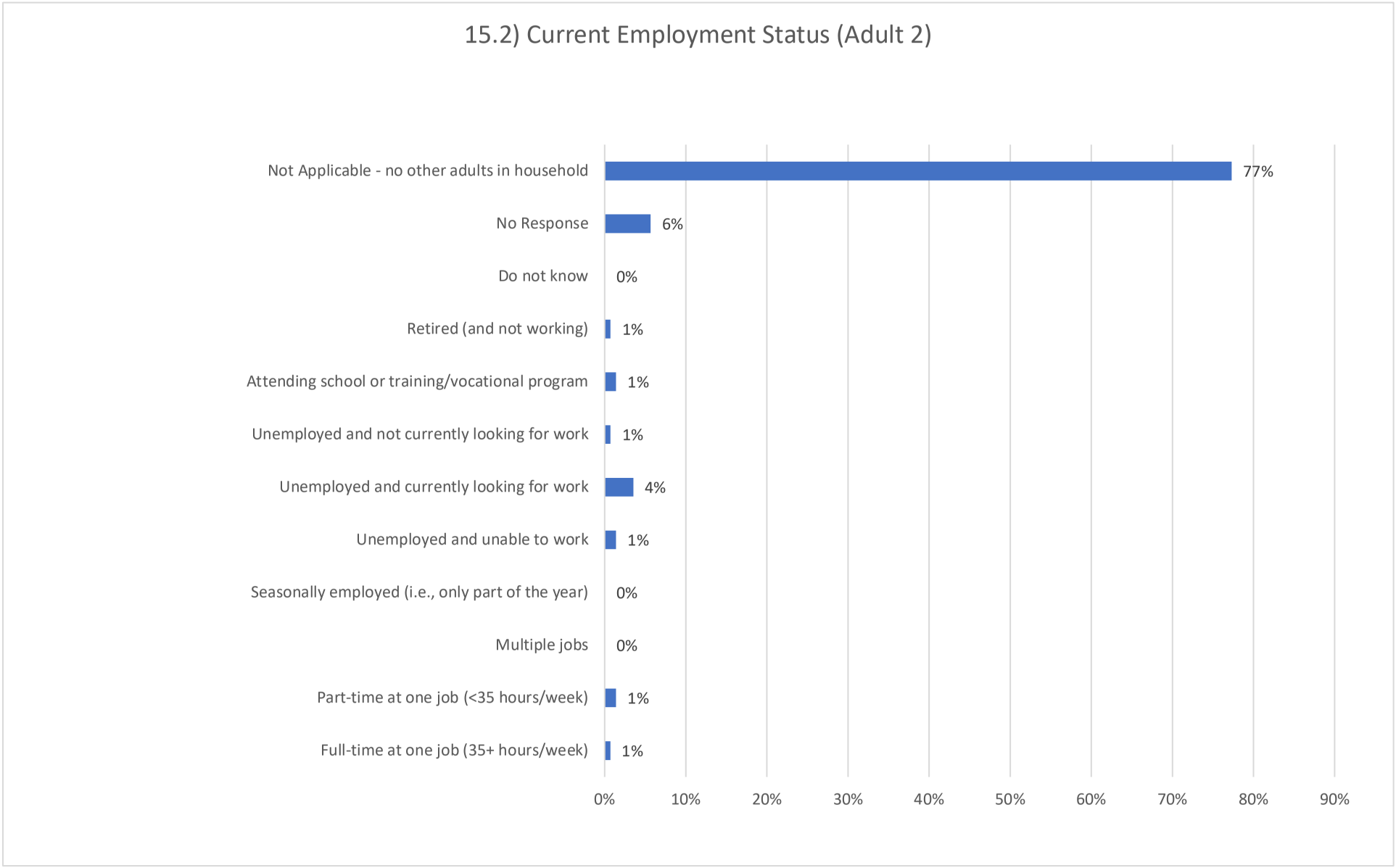
14) How big a barrier is transportation when trying to get where you need to go?



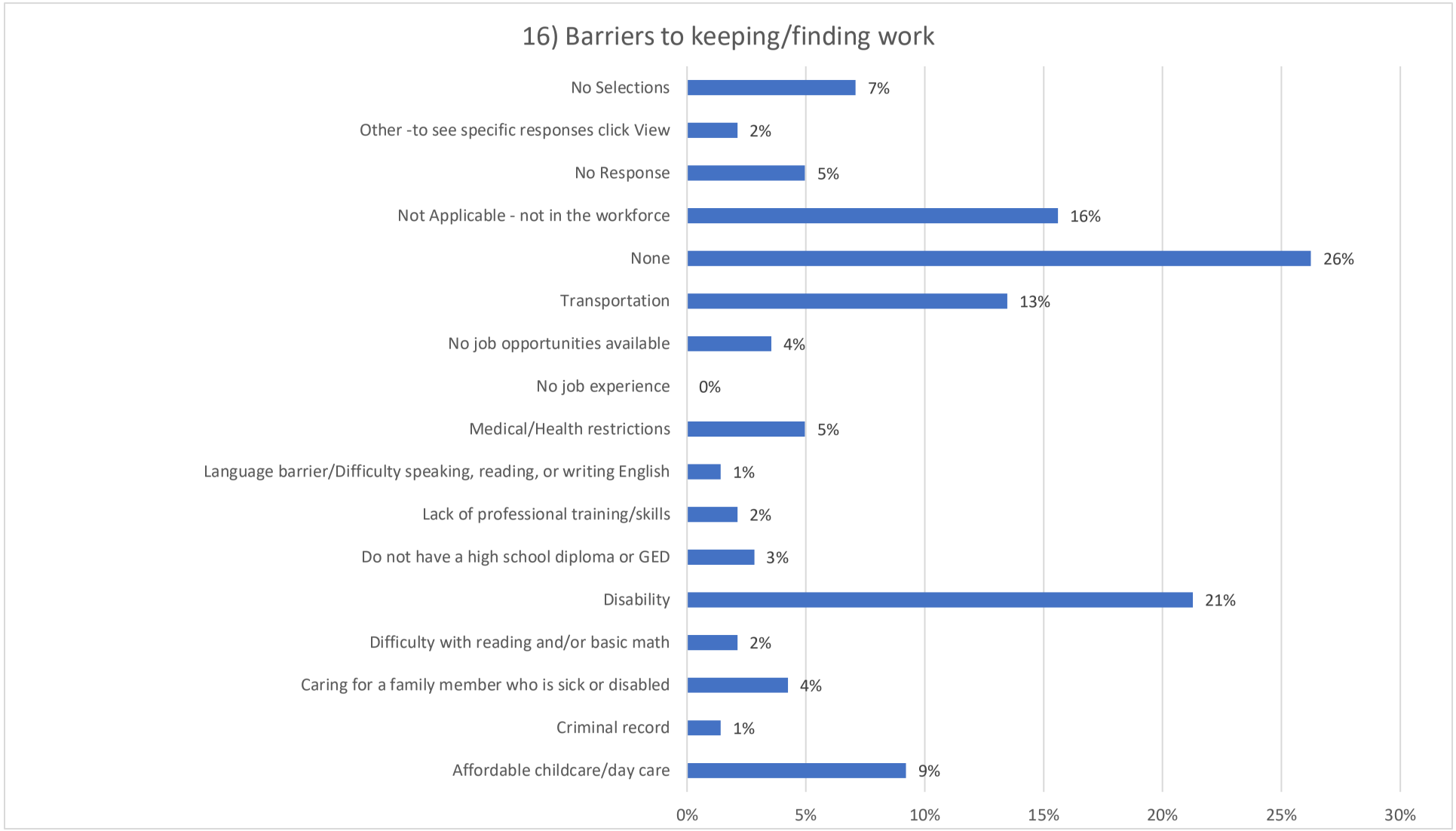
15-1) Current employment status (head of household)



15-2) Employment status of additional adult[s] in household (Adult 2)



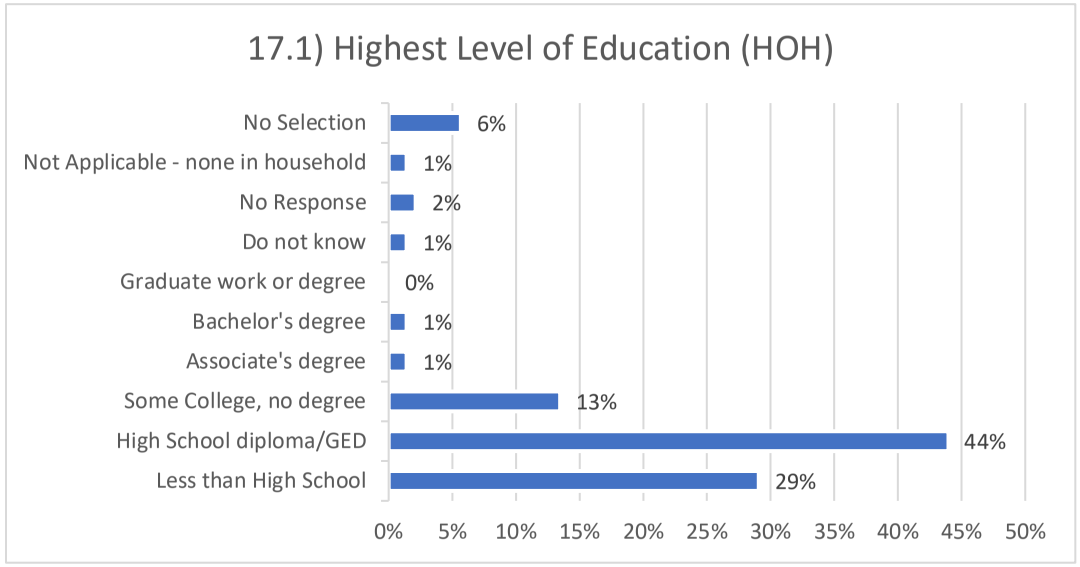
16) Challenges that make it difficult to find and/or keep work?



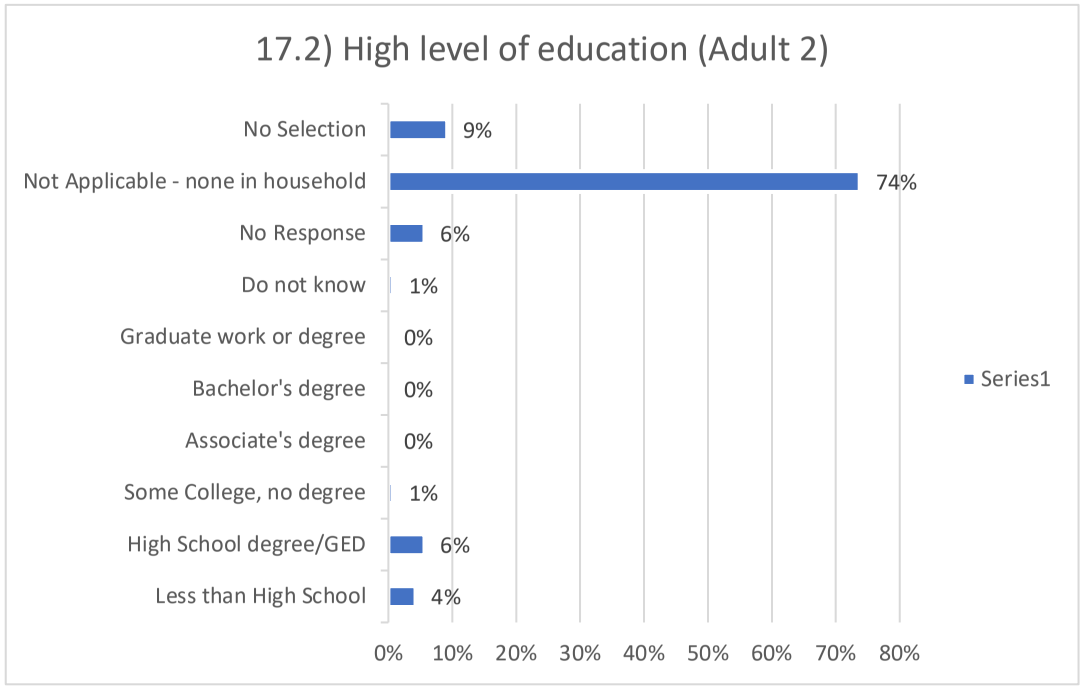
"Other" – Short Answer Responses

- Receive SSI
- Health
- Wages

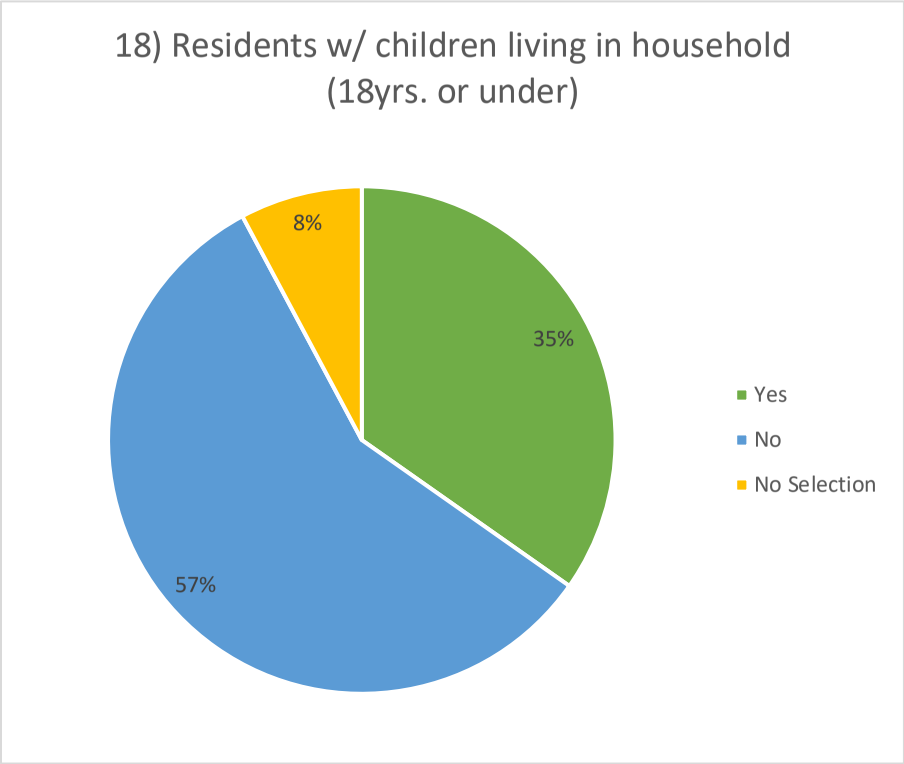
17-1) Highest level of education (head of household)



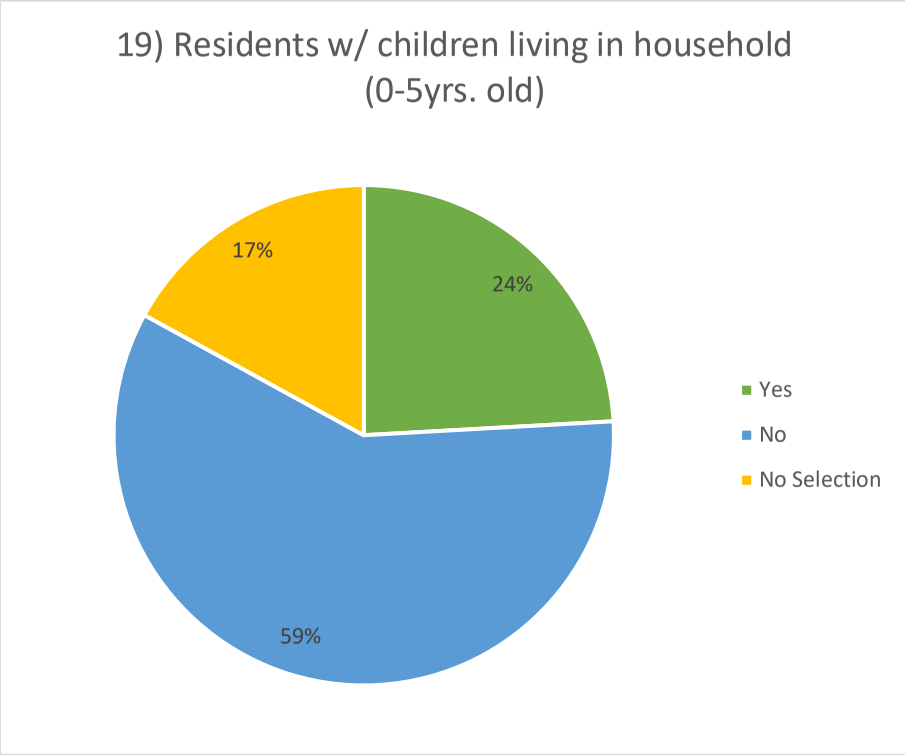
17-2) Highest level of education (Adult 2)



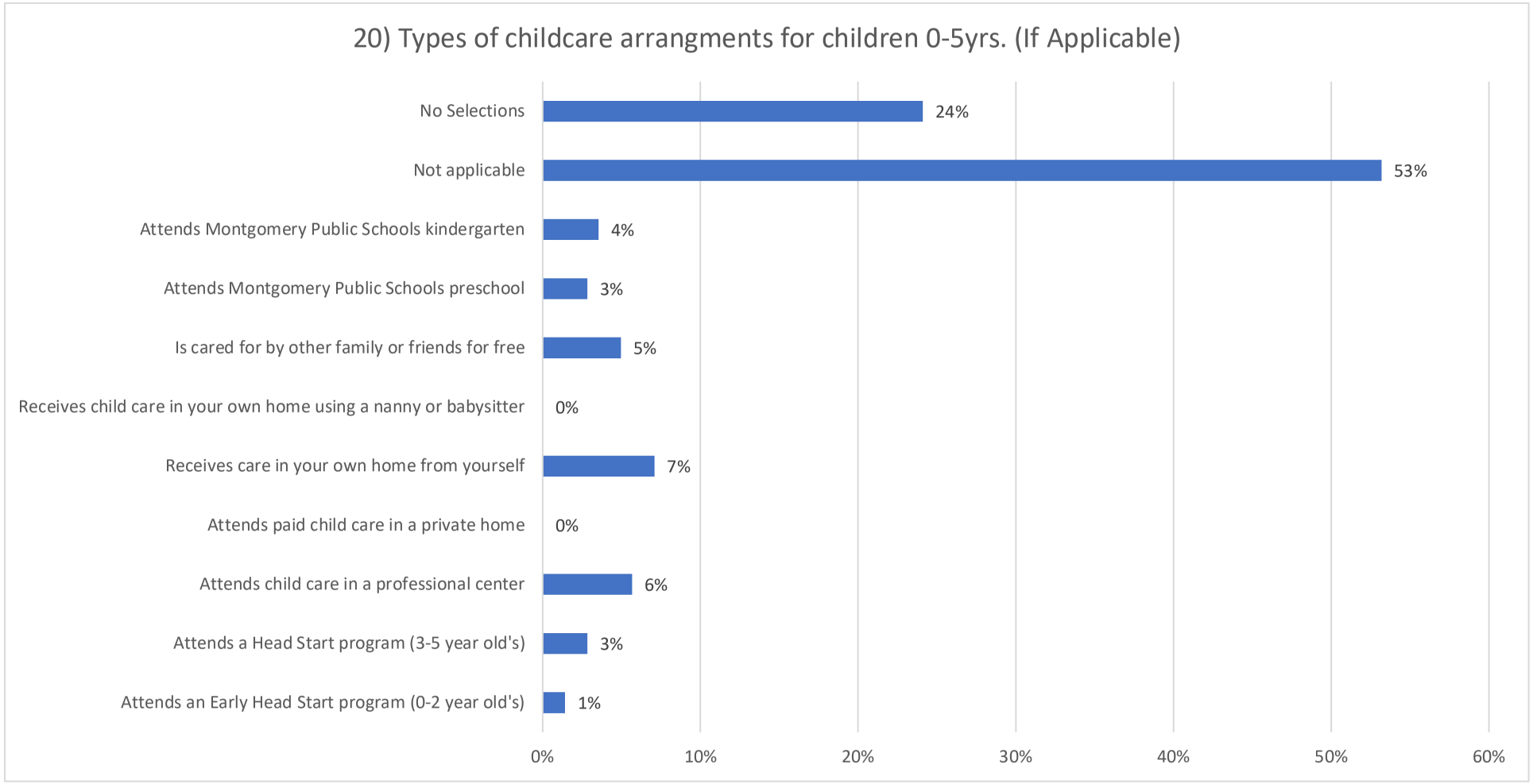
18) Children aged 18 or under currently living in the household



19) Children currently living in household between the ages of 0-5 years old



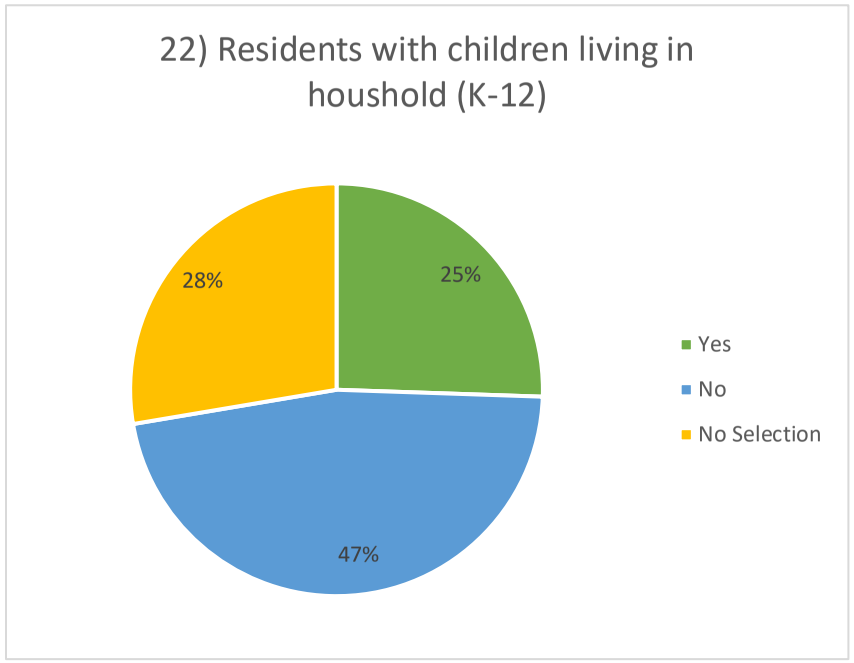
20) Types of childcare arrangements for your children ages 0-5, if applicable.



21) What is the name of the early childhood, childcare or preschool program your child attends?

- No Responses Listed

22) Residents with school-aged children (K-12) currently living in your household



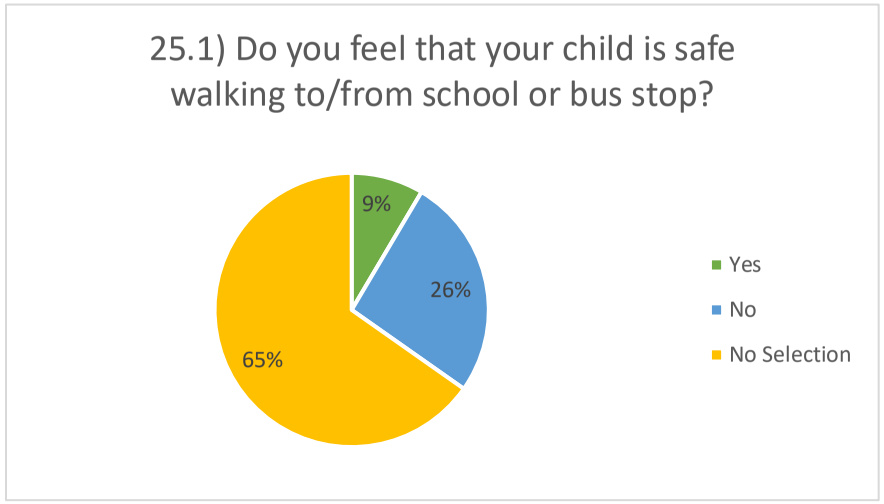
23) Please indicate the institution name and current grade for any children currently enrolled in school.

- Child #1
- Child #2
- Child #3
- Child #4
- Child #5

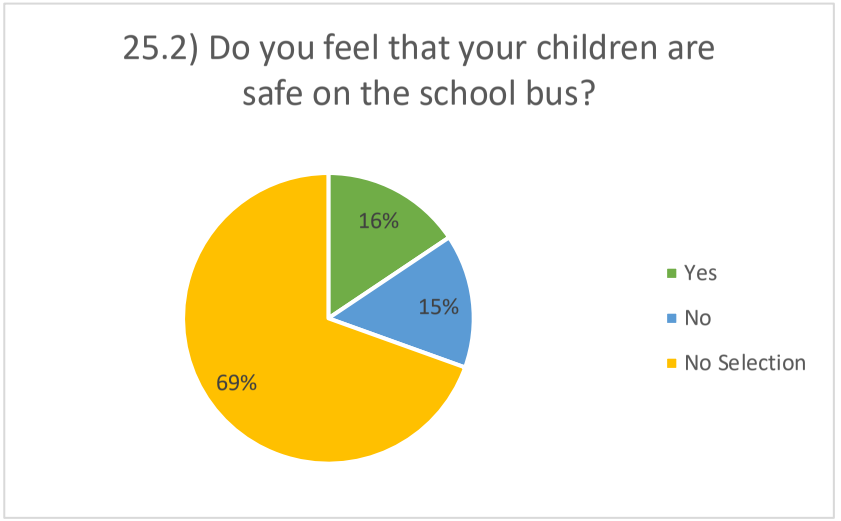
24) If any of your school-aged children (K-12) are not enrolled in school, please state the reason[s] as to why?

- Daycare is too expensive
- Homeschooled

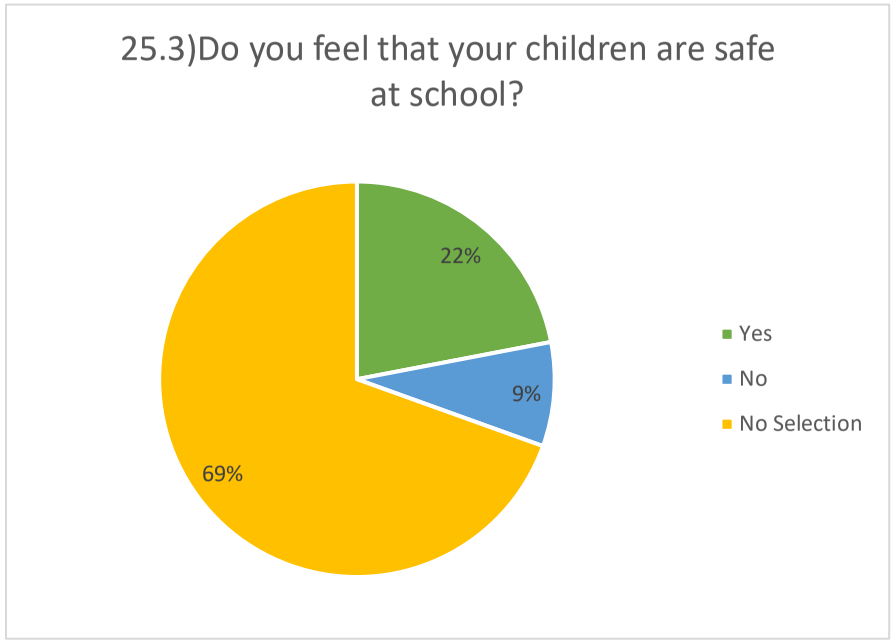
25-1) Do you feel like your children are safe walking to/from school/bus



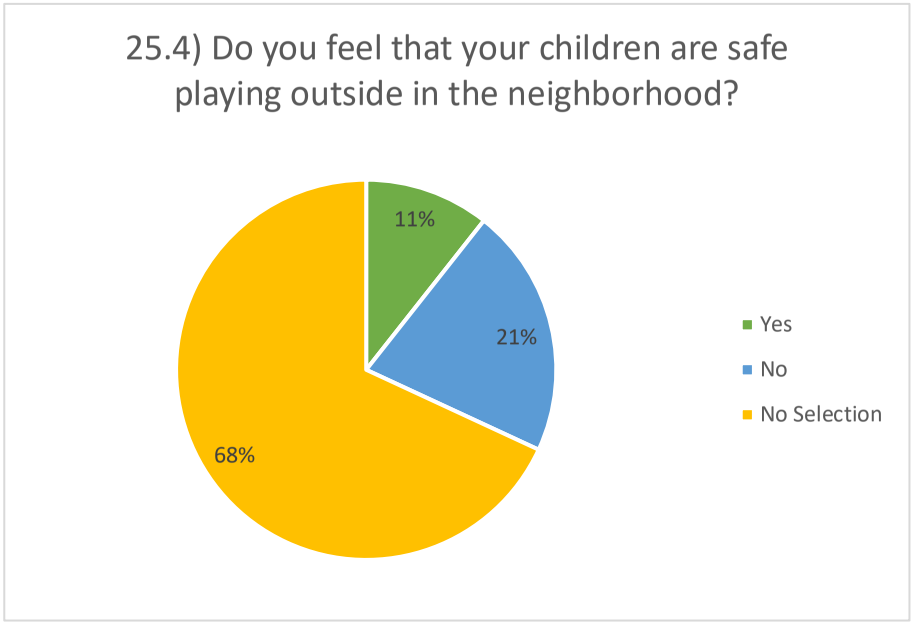
25-2) Do you feel like your children are safe on the school bus?



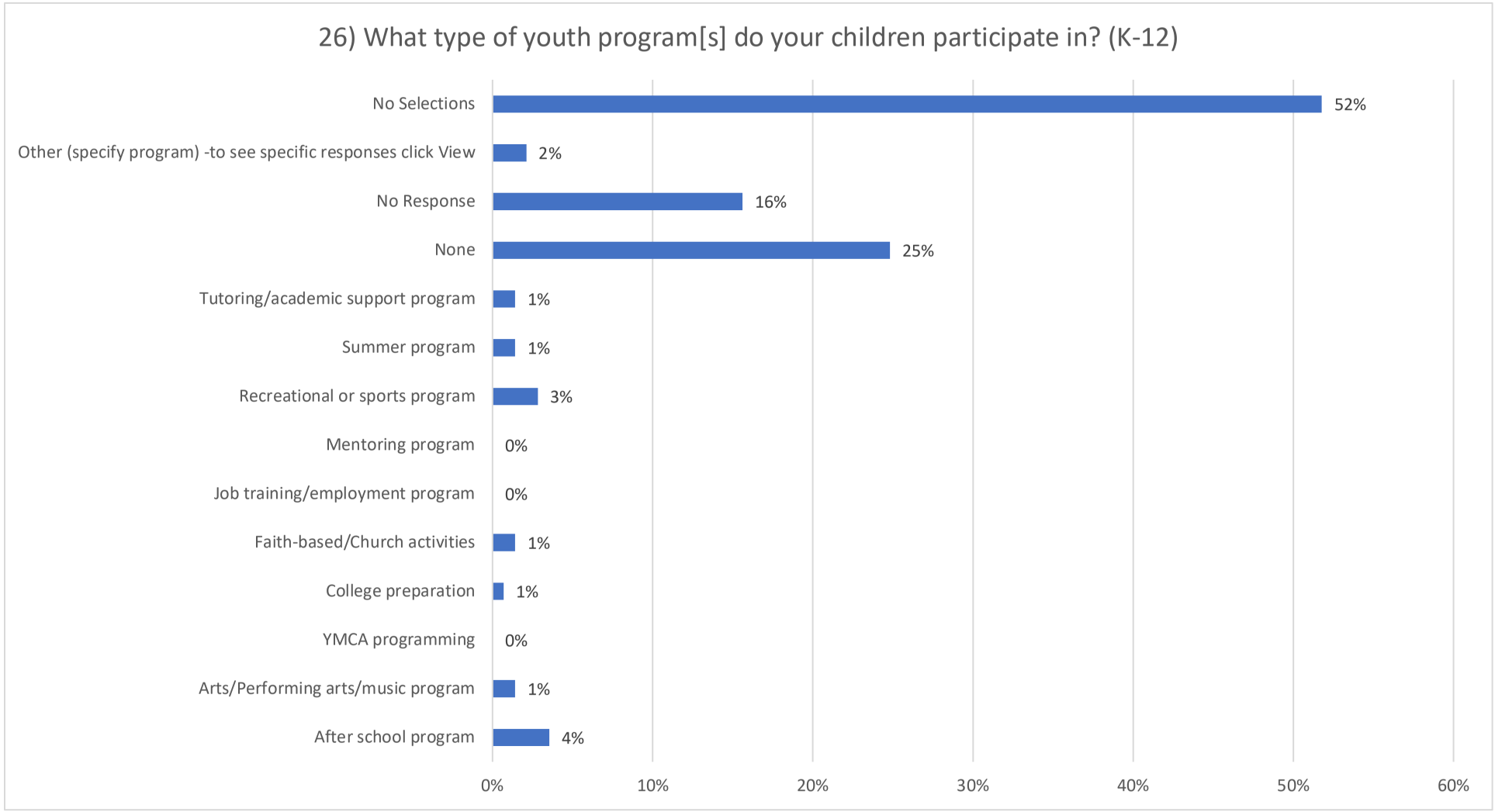
25-3) Do you feel like your children are safe while at school?



25-4) Do you feel like your children are safe playing outside in the neighborhood?



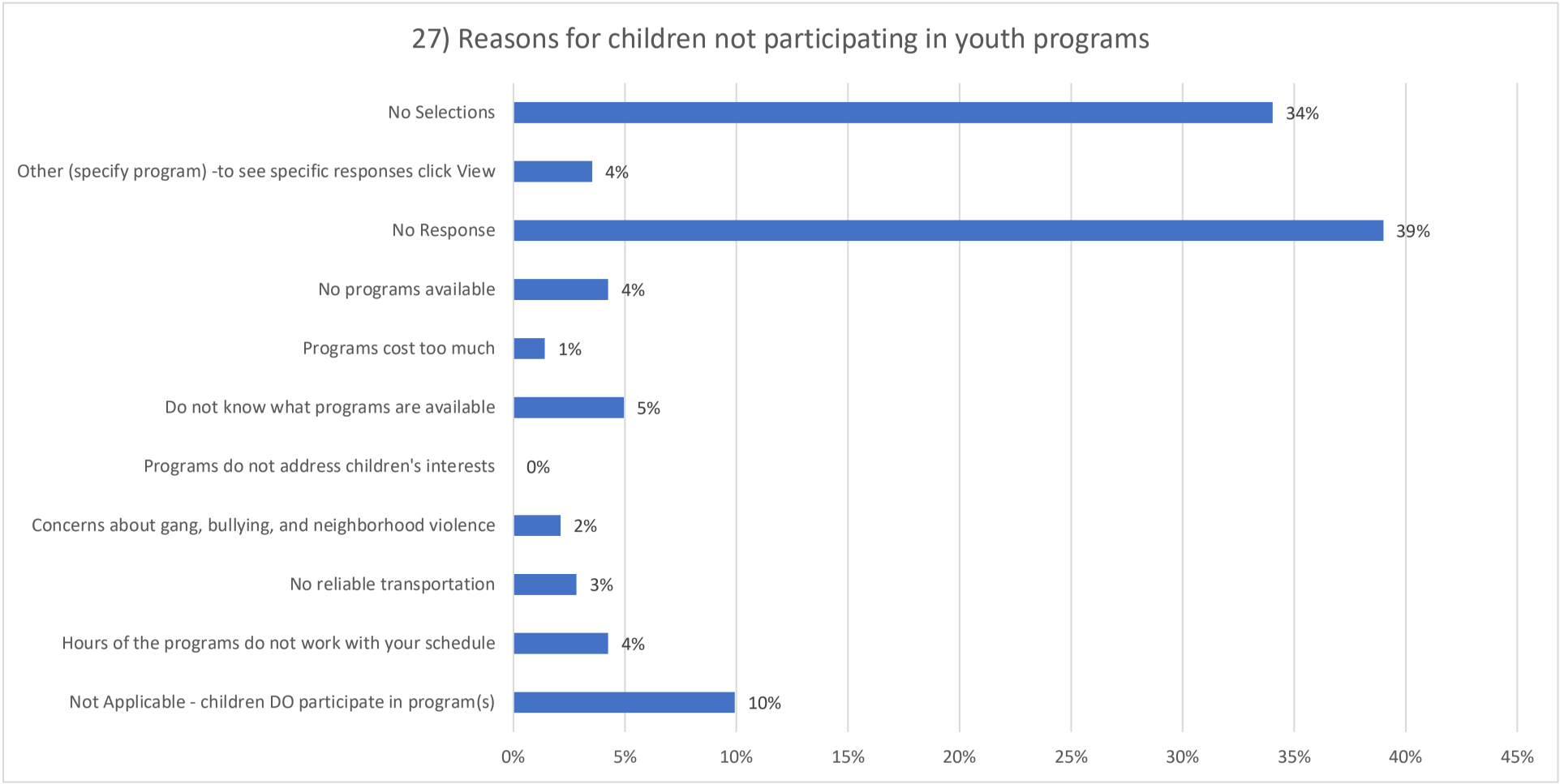
26) What type of youth program[s] do your school-aged children CURRENTLY PARTICIPATE in?



"Other" – Short Answer Responses

- Dance program through ASU
- Tumbling program through local gym

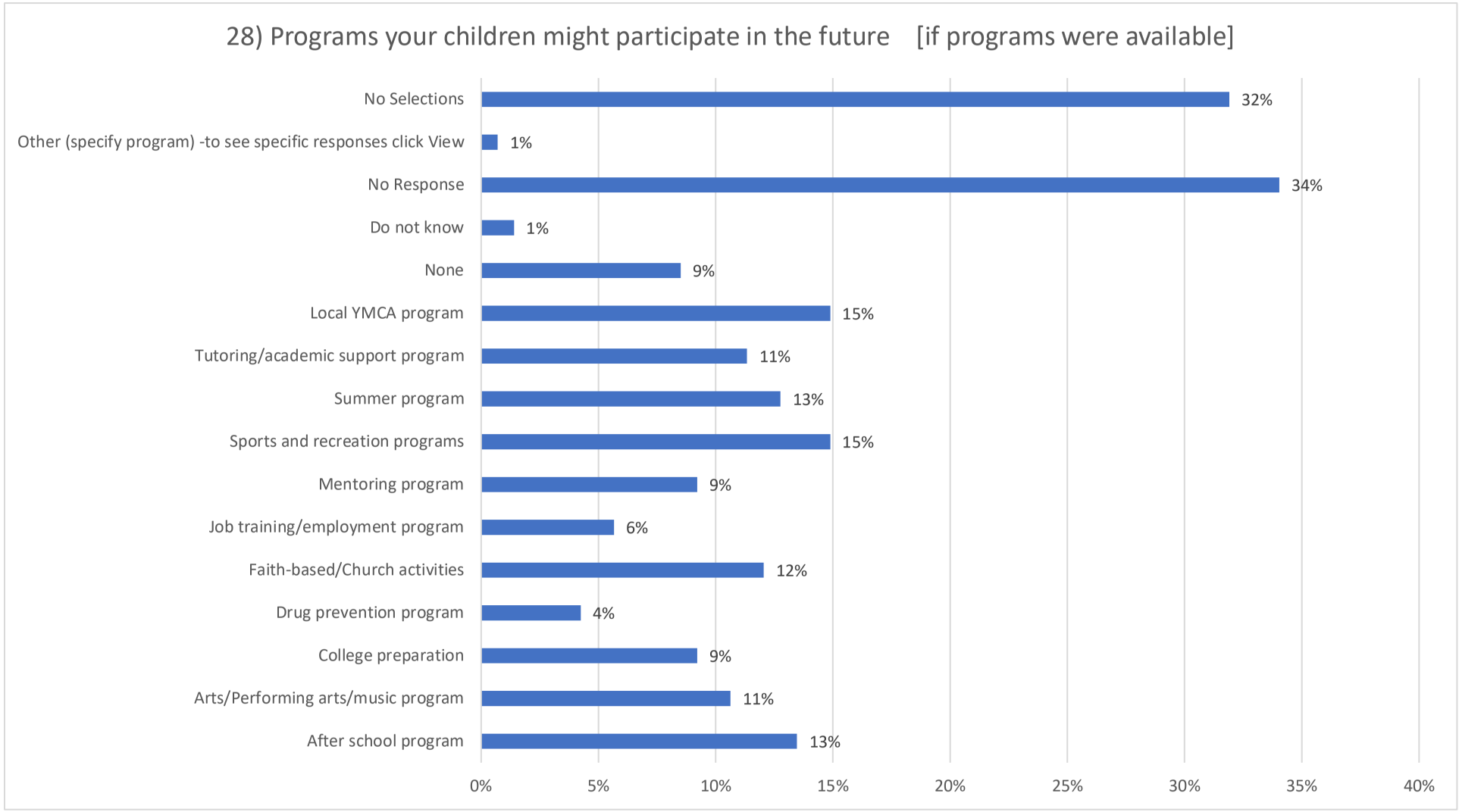
27) If your children DO NOT CURRENTLY PARTICIPATE in any youth programs, what are the reasons for this?



"Other" – Short Answer Responses

- There is no one available to take the child to programs due to mom's work schedule.
- Many services unavailable due to COVID
- Granddaughter does not want to participate
- My children do not live with me
- Pandemic

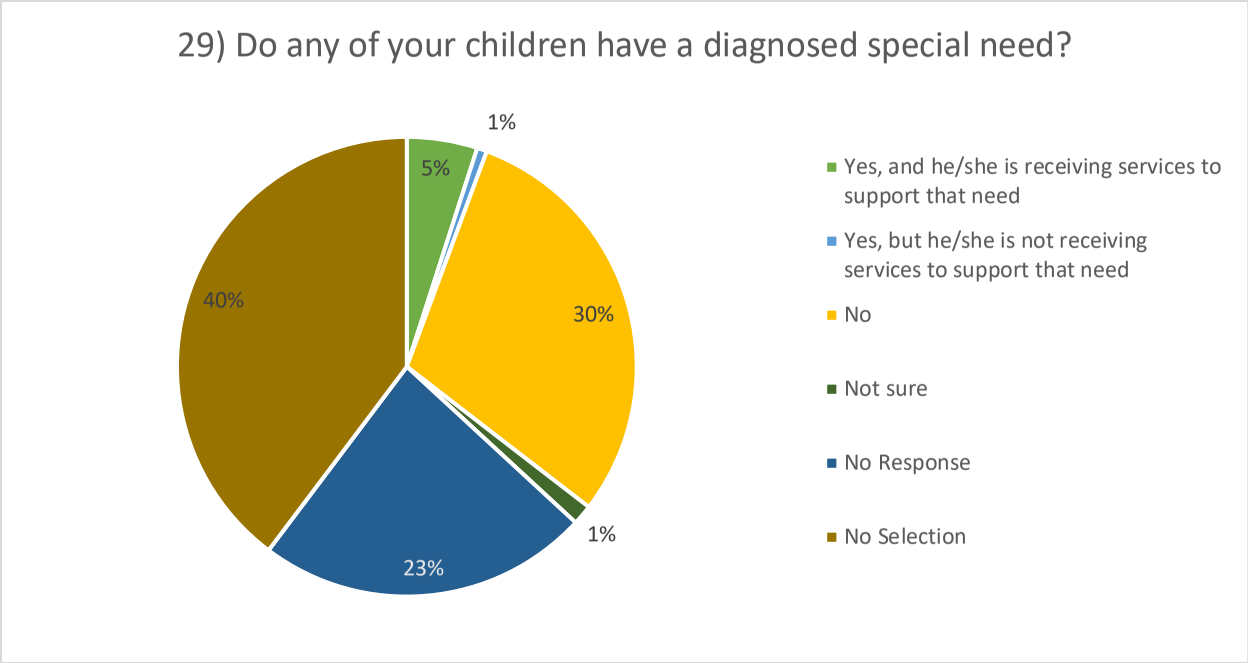
28) In what type of youth program(s) would your children PARTICIPATE IN THE FUTURE if the program was available?



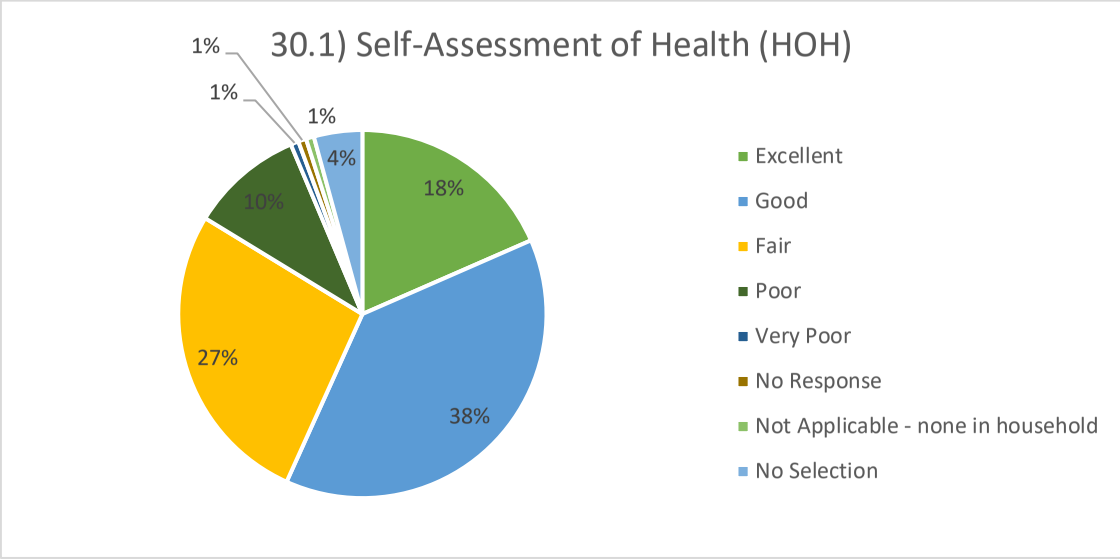
"Other" – Short Answer Responses

- Cheerleading/Dancing

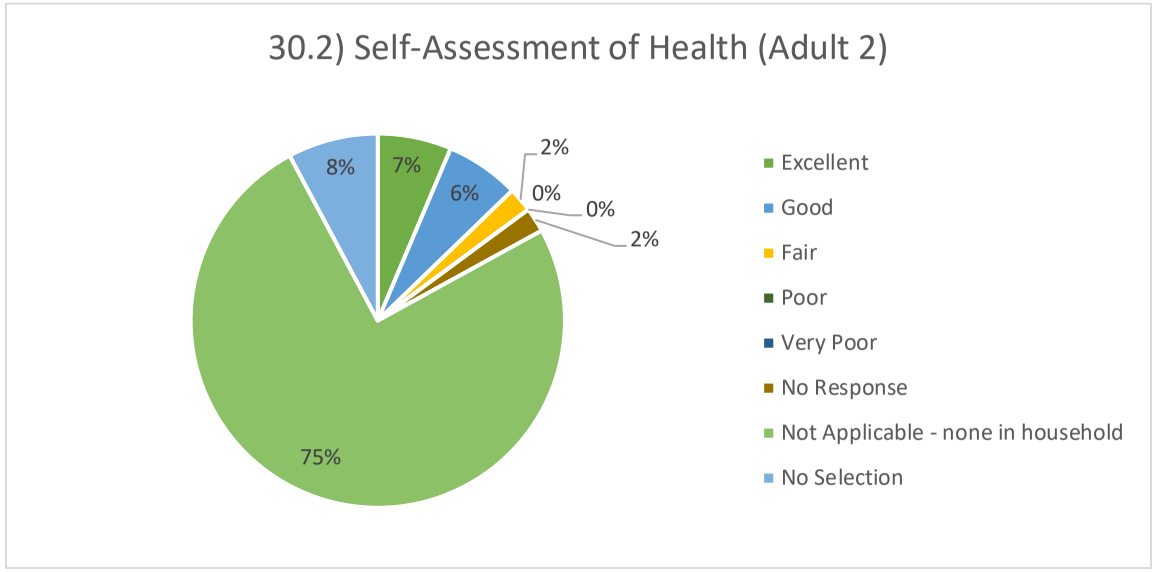
29) Do any of your children have a diagnosed special need? (e.g., academic/learning disability, behavioral issues)



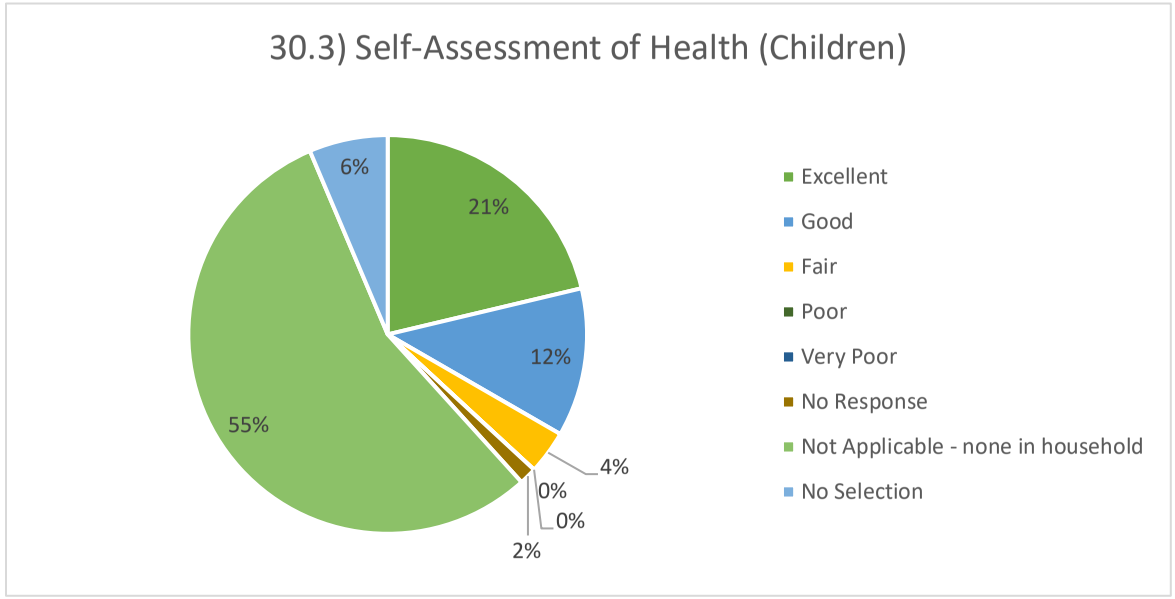
30-1) Health of head of household



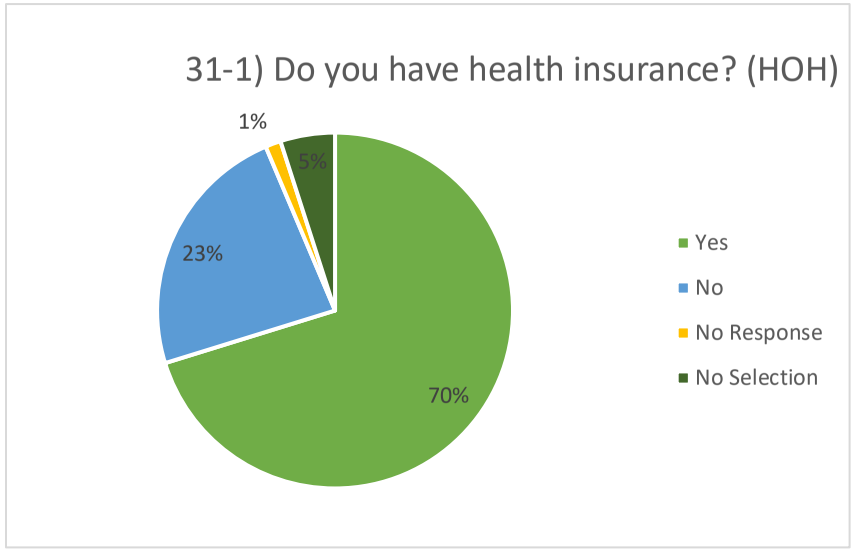
30-2) Health of other adult members in household (Adult 2)



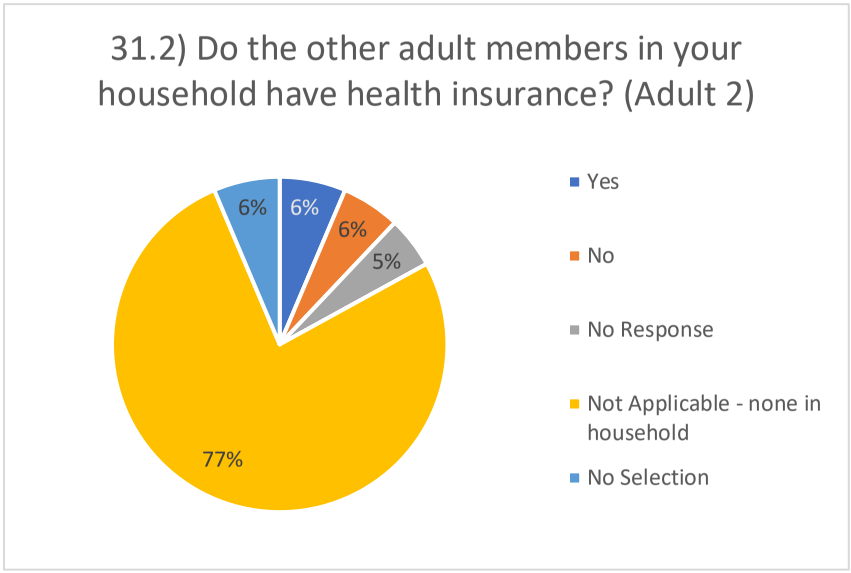
30-3) Health of children in household



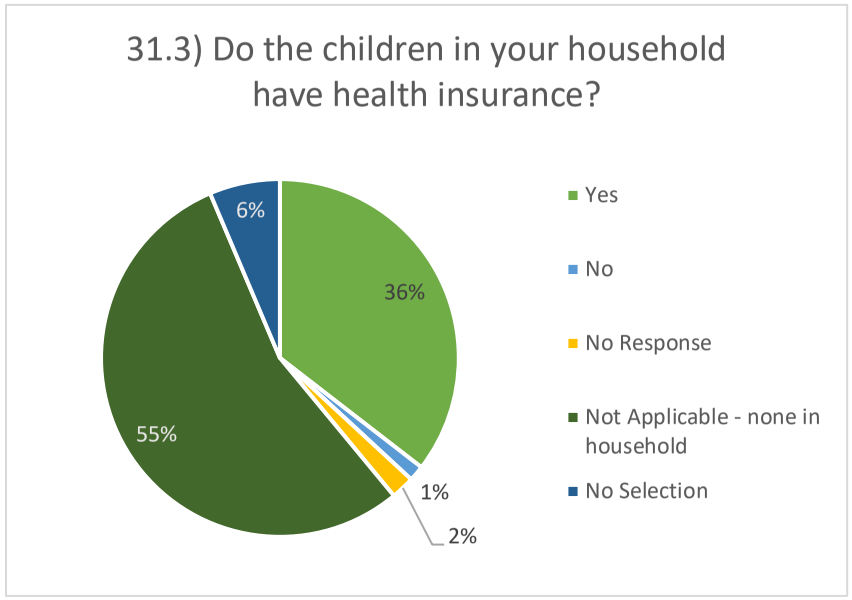
31-1) Do you have health insurance (HOH)?



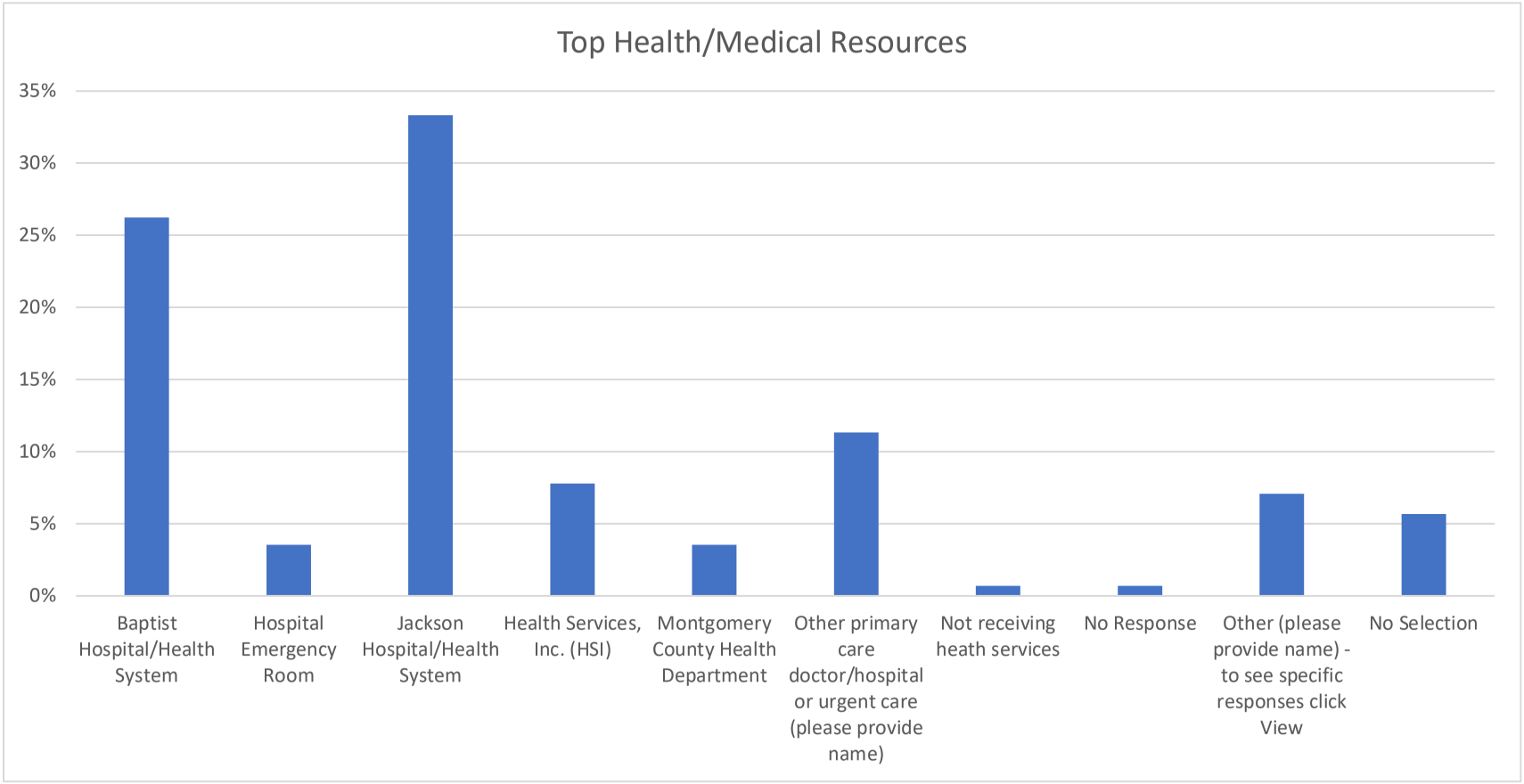
31-2) Do the other adult members of your household have health insurance (Adult 2)?



31-3) Do the children in your household have health insurance?



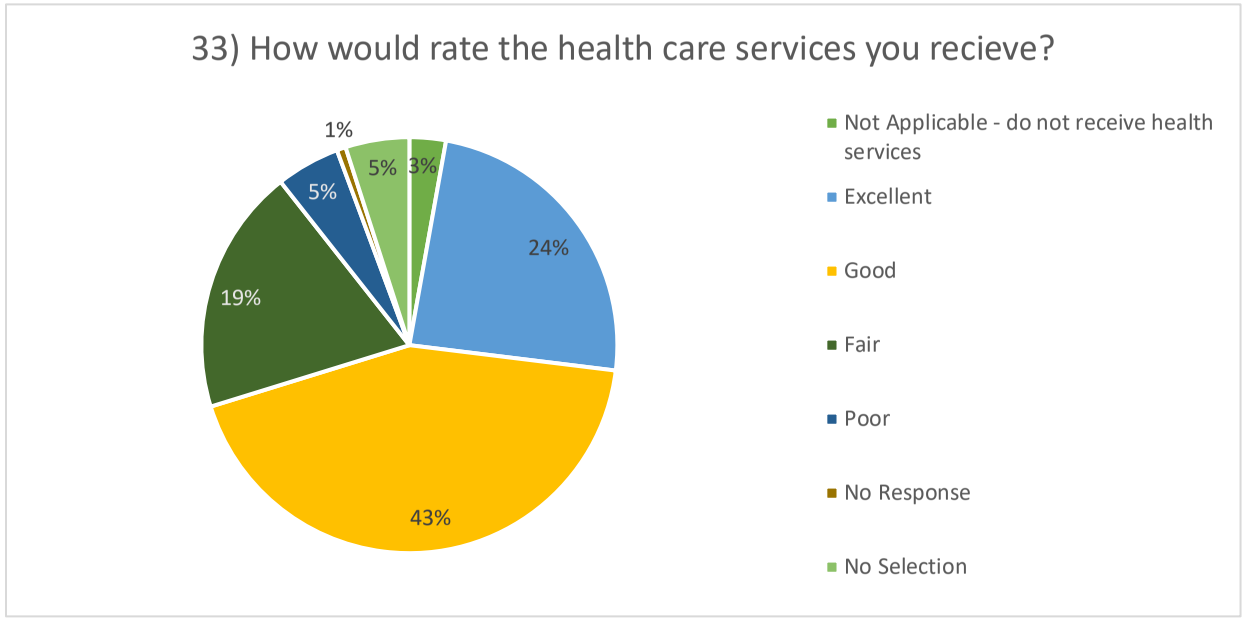
32) Where do you and your children most often go when you are sick or in need of medical advice?



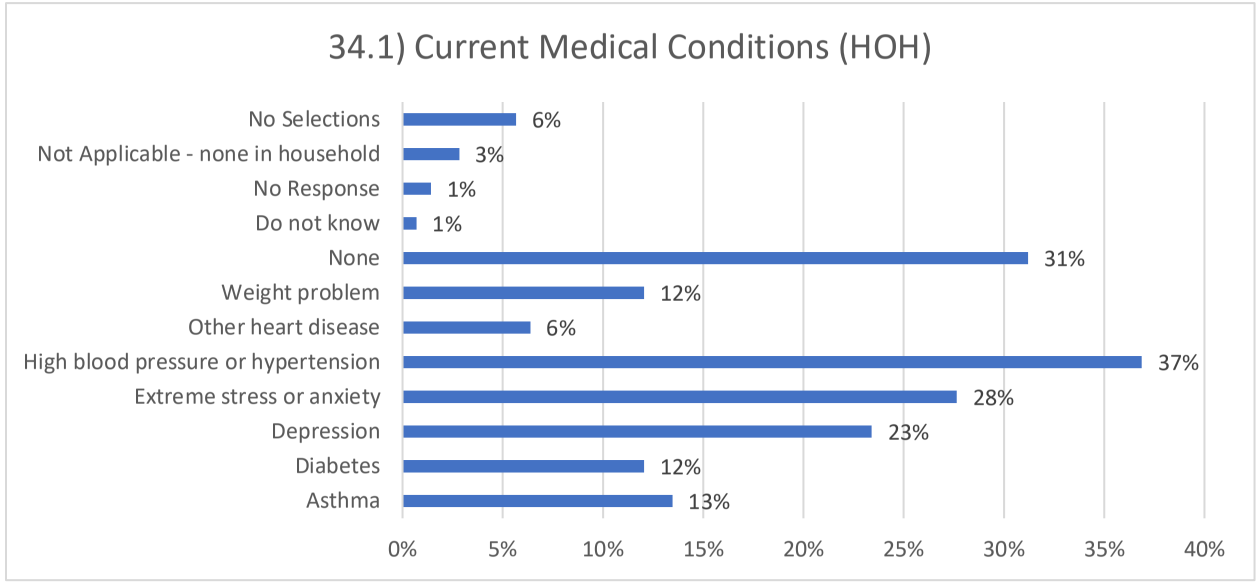
"Other" – Short Answer Responses

- UAB Health Center
- River Region
- Doctor's Office by MGM Mall
- River Region Medical Center
- River Region
- All About Kids/Baptist Family Medical
- River Region
- Goodwyn Family Health
- River Region
- Grady (Atlanta, GA

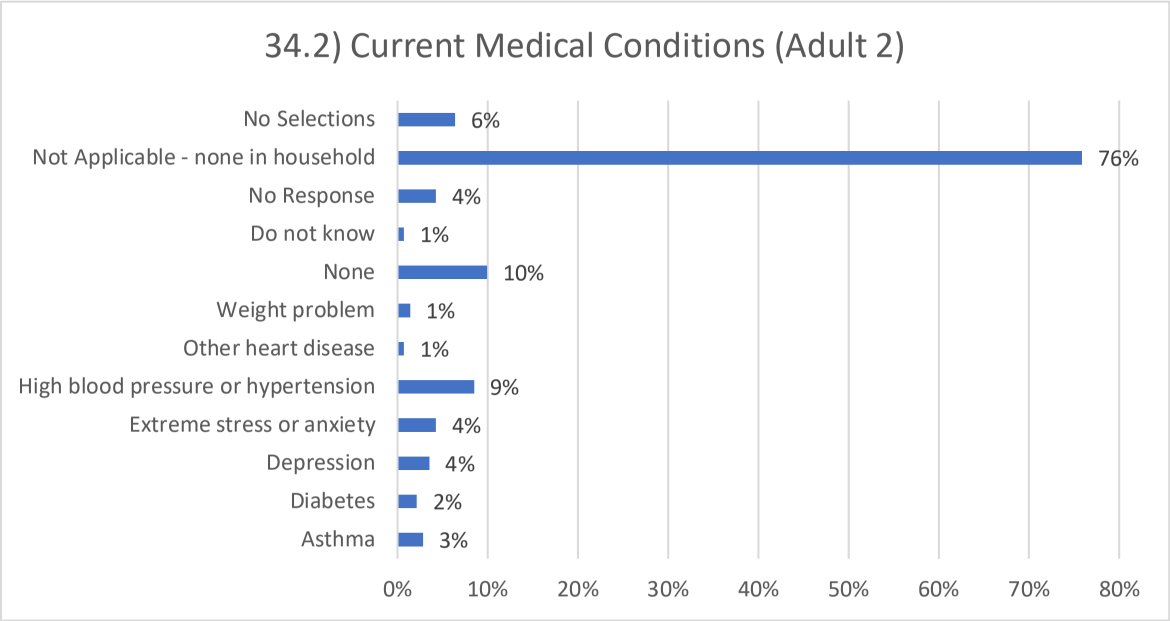
33) How do you rate the health care services you receive?



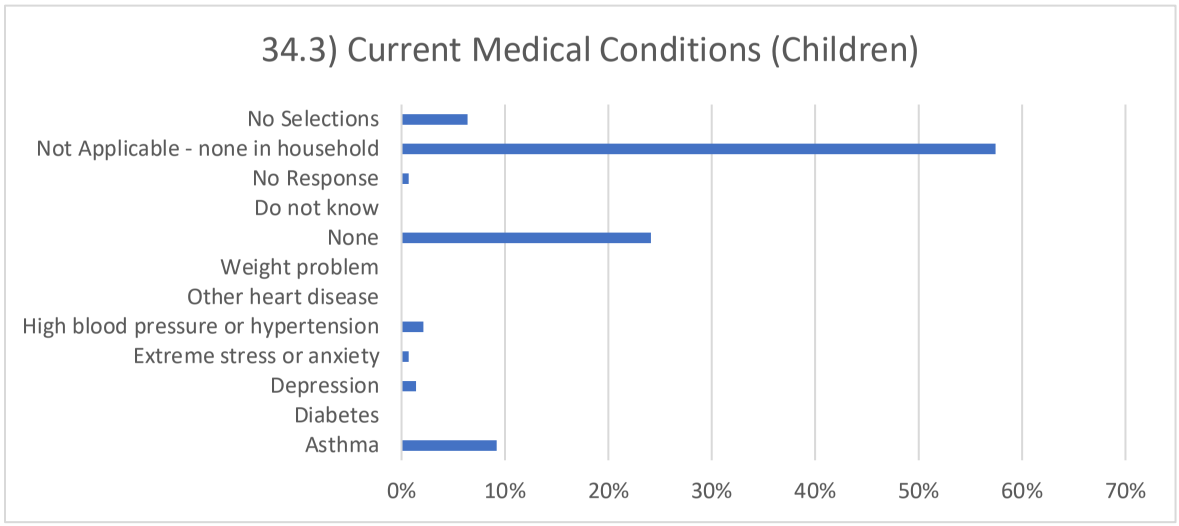
34-1) Do you (head of household) have any of the following medical conditions?



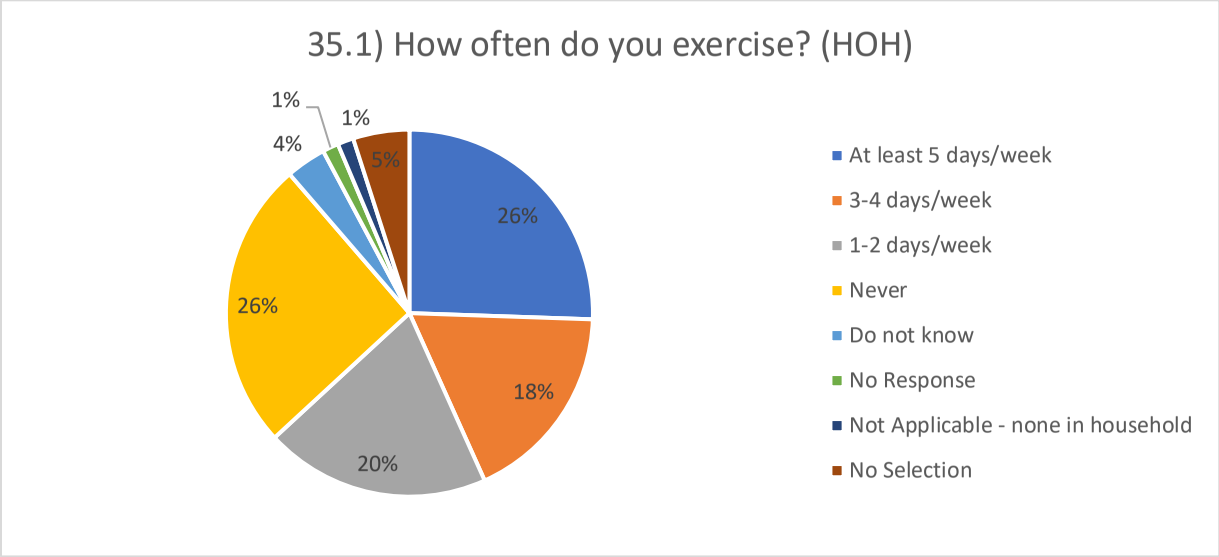
34-2) Do any other adult members of your household have any of the following medical conditions?



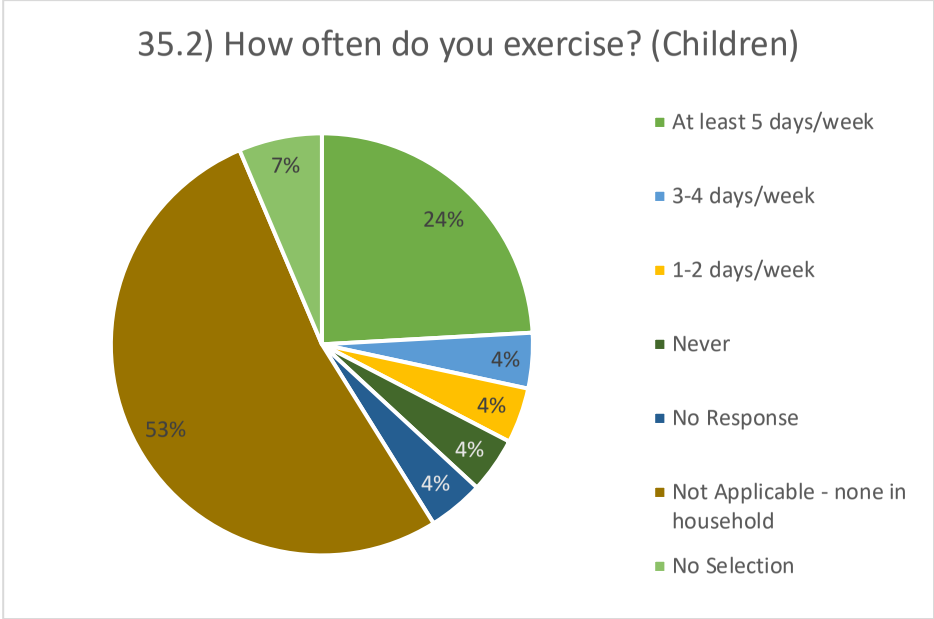
34-3) Do any children in your household have any of the following medical conditions?



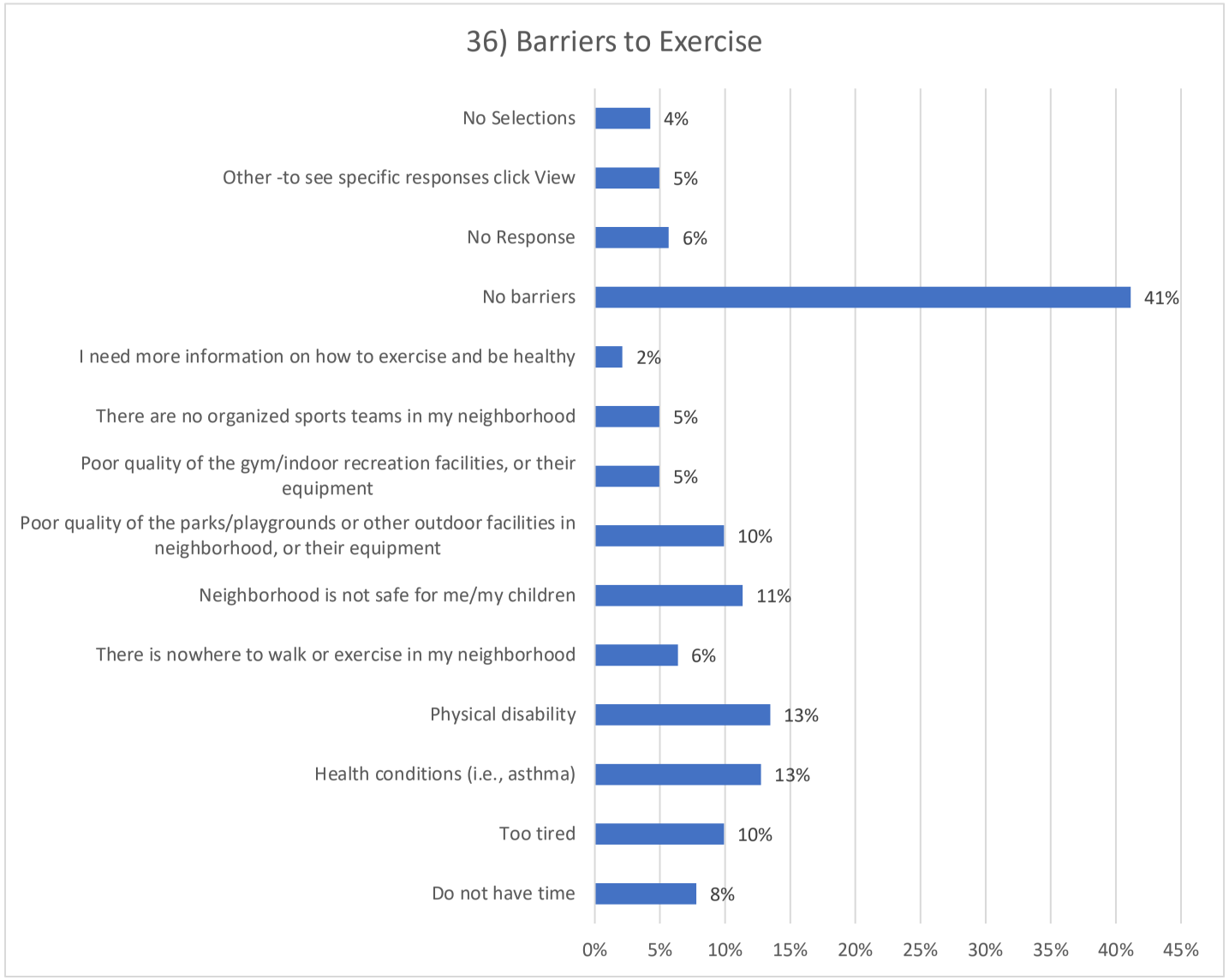
35-1) During the past week, how many days did you (head of household) engage in physical activity for 30 minutes or longer (e.g., walking, running, playing active sports or games, lifting weights)?



35-2) During the past week, how many days did the children in your household engage in physical activity for 30 minutes or longer (e.g., walking, running, playing active sports or games, lifting weights)?



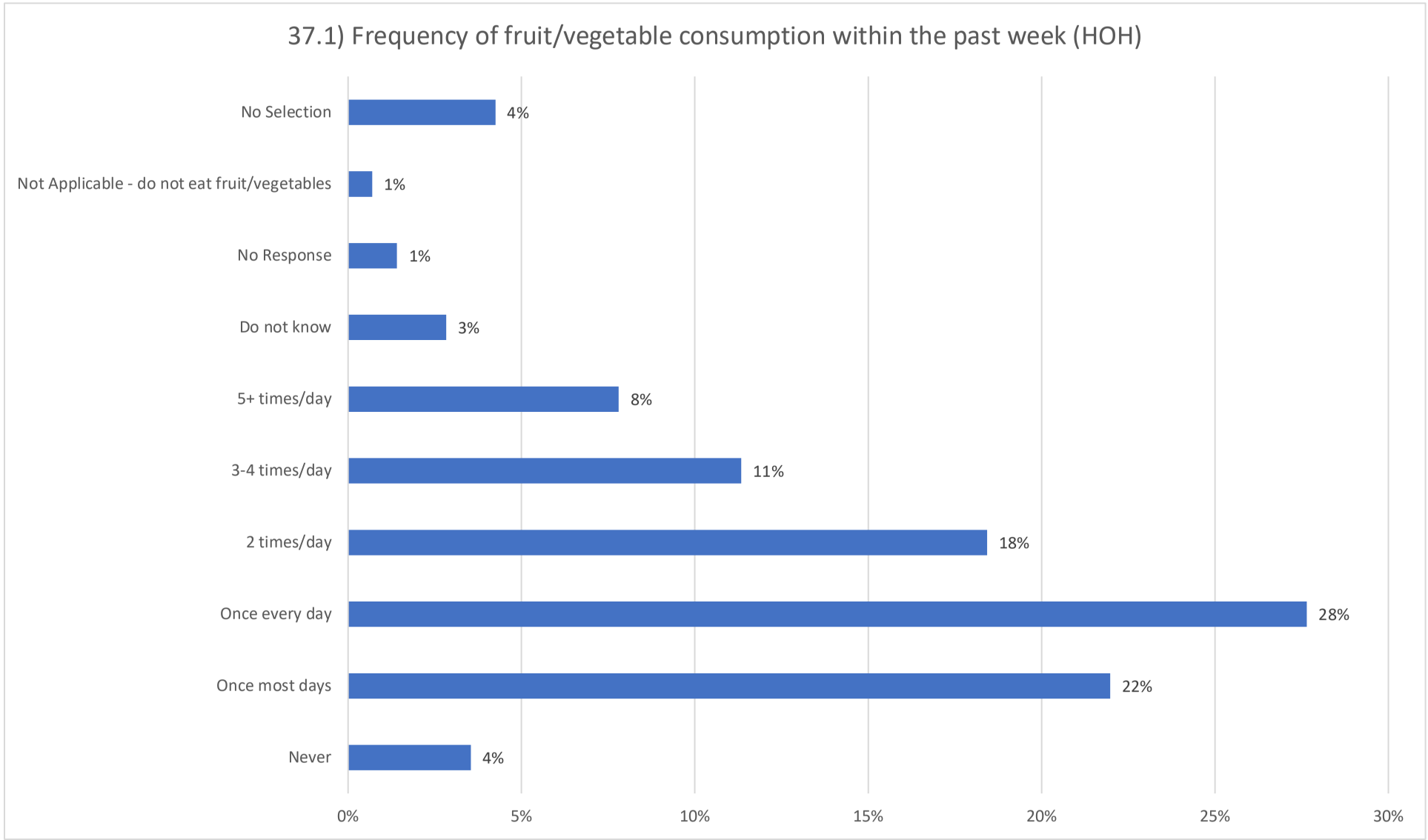
36) What are some of the challenges, if any, that keep you and your family from being more physically active?



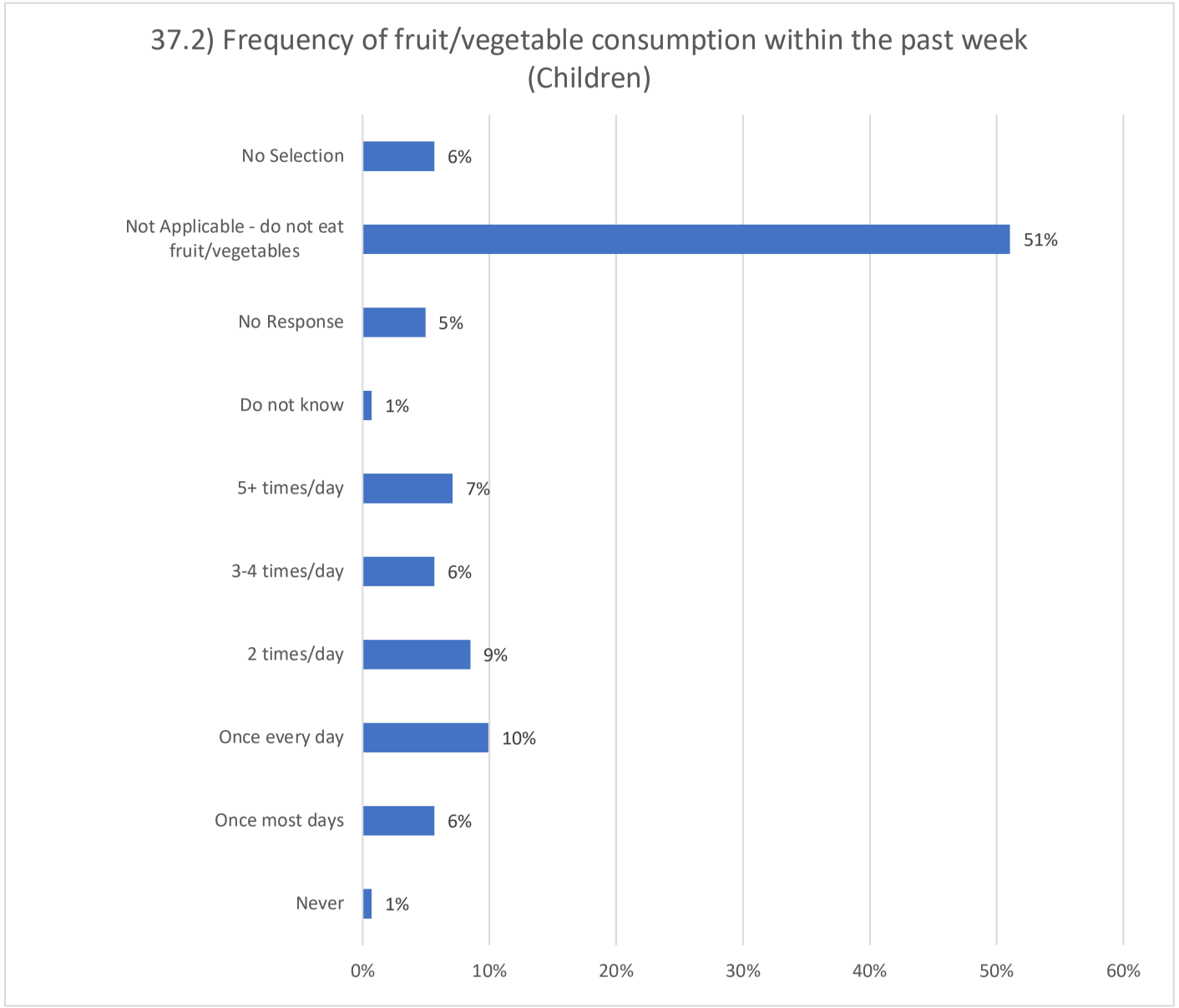
"Other" – Short Answer Responses

- Pins in leg make it hard but I still stay active
- High blood pressure
- Electronic device use
- Depression
- I don't want to
- Do not engage in [physical] activities in winter months
- COVID

37-1) During the past week, how often did you (head of household) eat fruits (not including fruit juice) and/or vegetables (e.g., green salad, potatoes, carrots)?



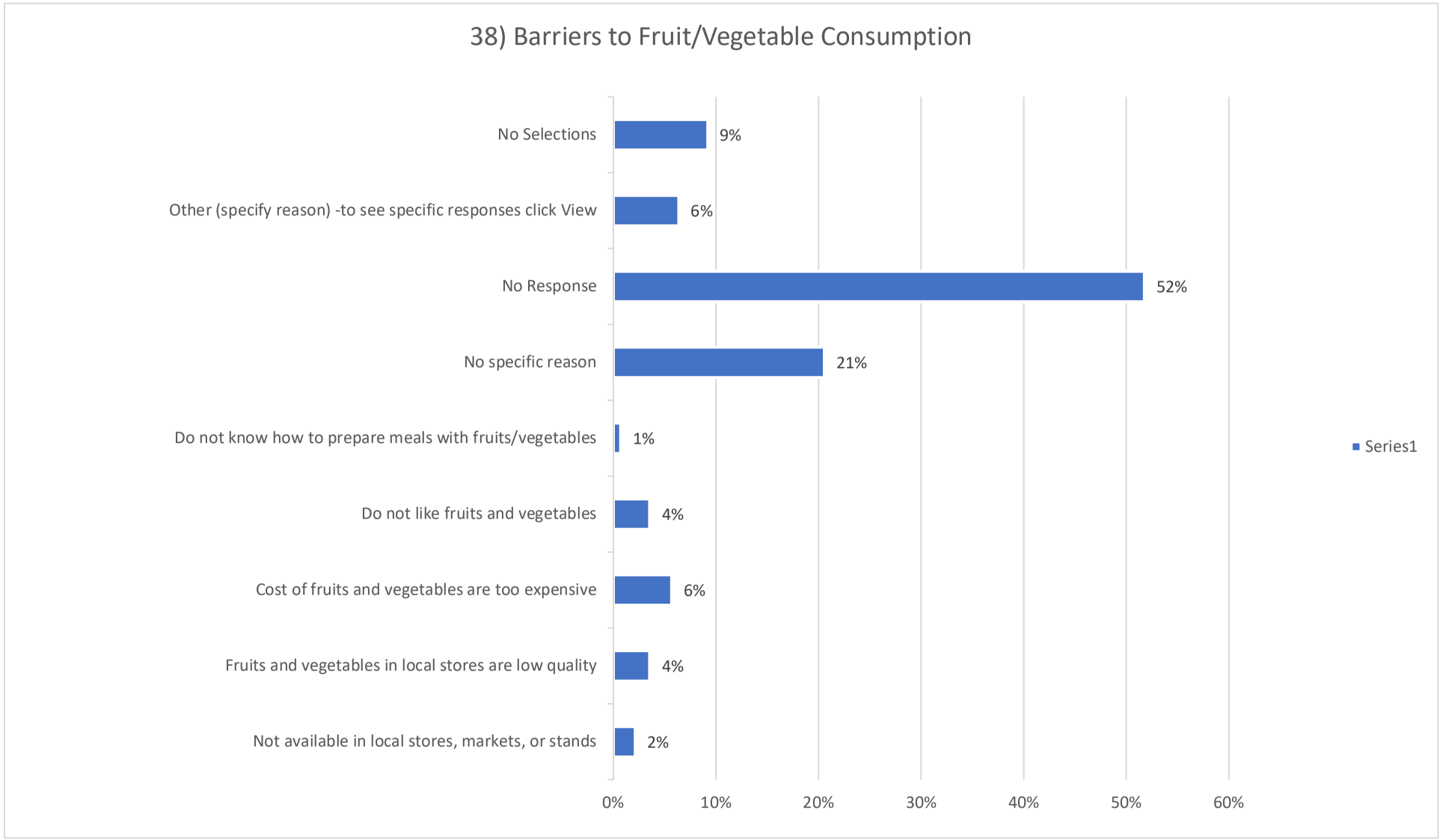
37-2) During the past week, how often did children in your household eat fruits (not including fruit juice) and/or vegetables (e.g., green salad, potatoes, carrots)?



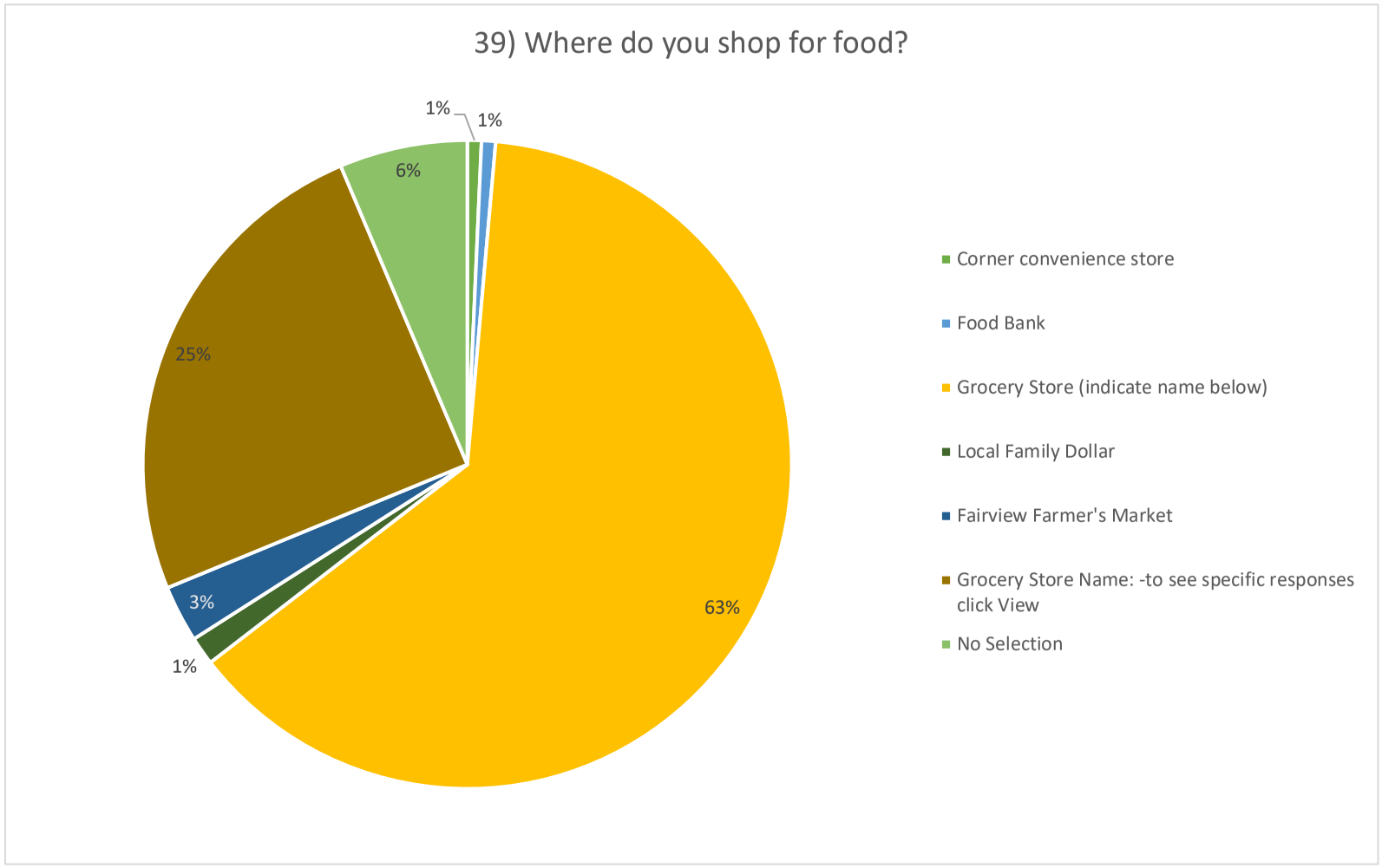
"Other" – Short Answer Responses

- Don't last, too ripe
- No transportation
- Getting to the store
- I don't eat it when I don't have to
- Doesn't like sweets, but eats vegetables when someone else cooks, but doesn't buy them.
- Sometimes
- Food stamps limit how much food can be purchased
- Transportation
- Difficulty with diet accountability- lack of organization

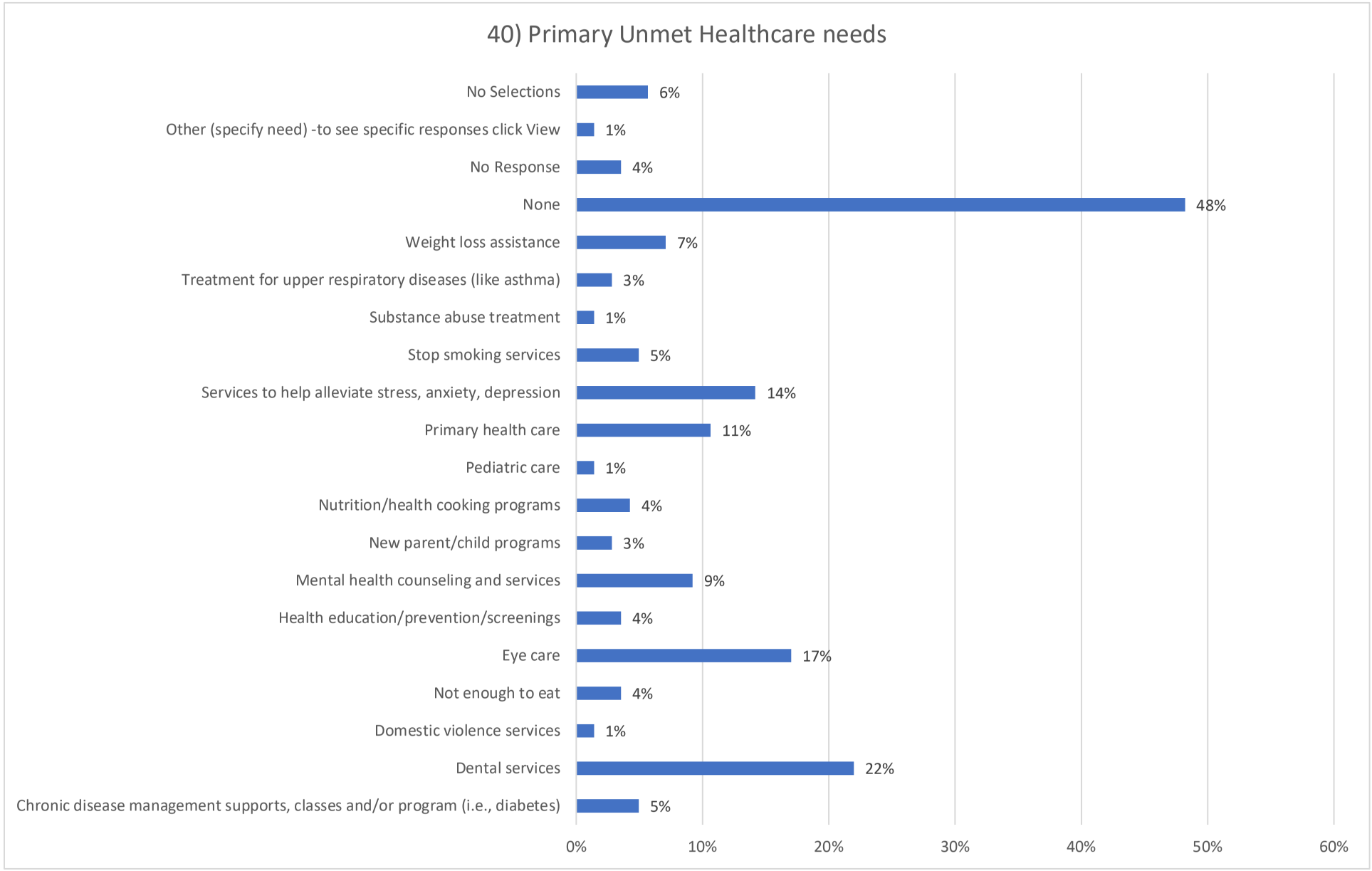
38) If you or your children are not eating as many fruits and vegetables as you would like to, what are some of the reasons?



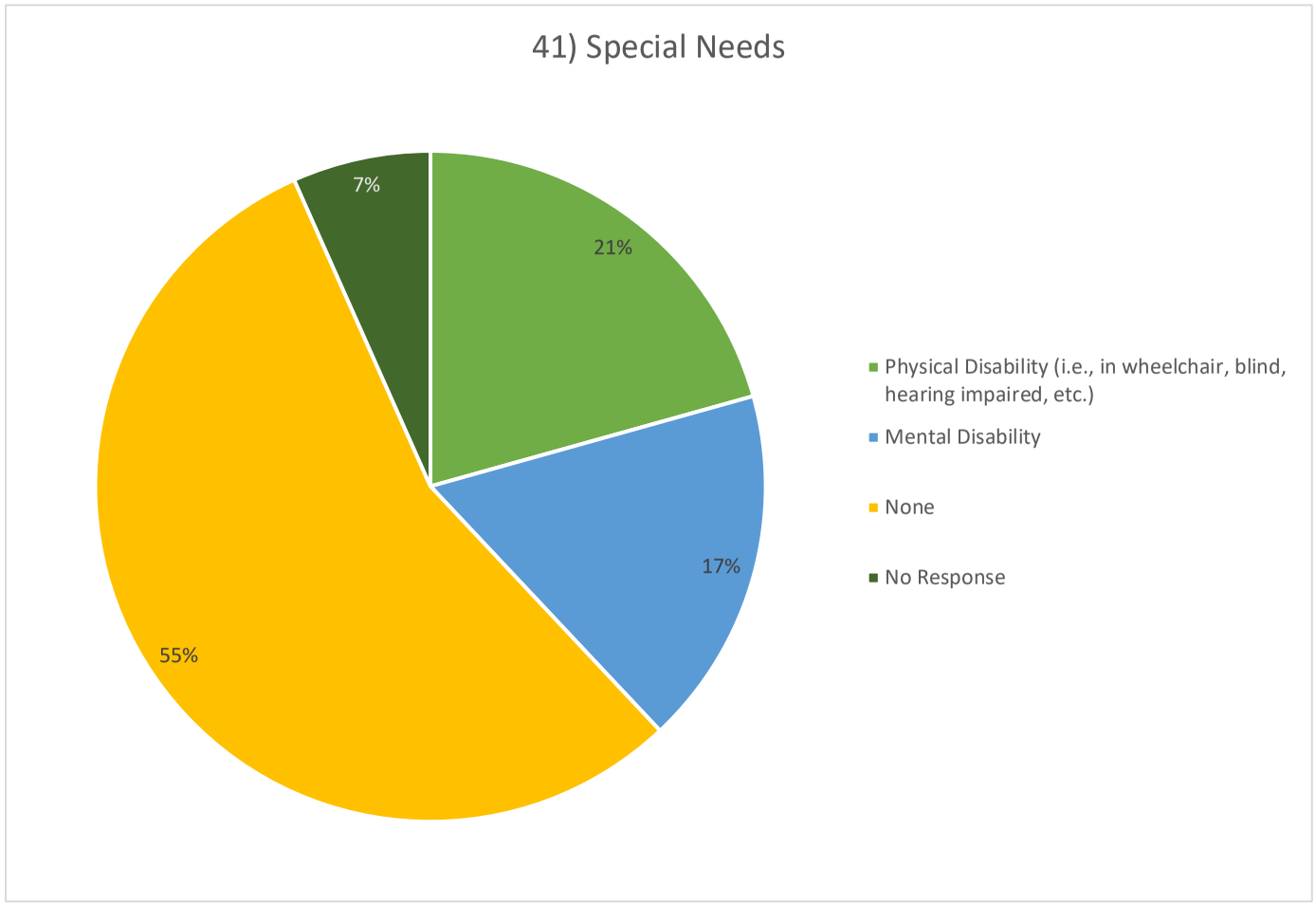
39) Where do you go shopping for food, for your household?



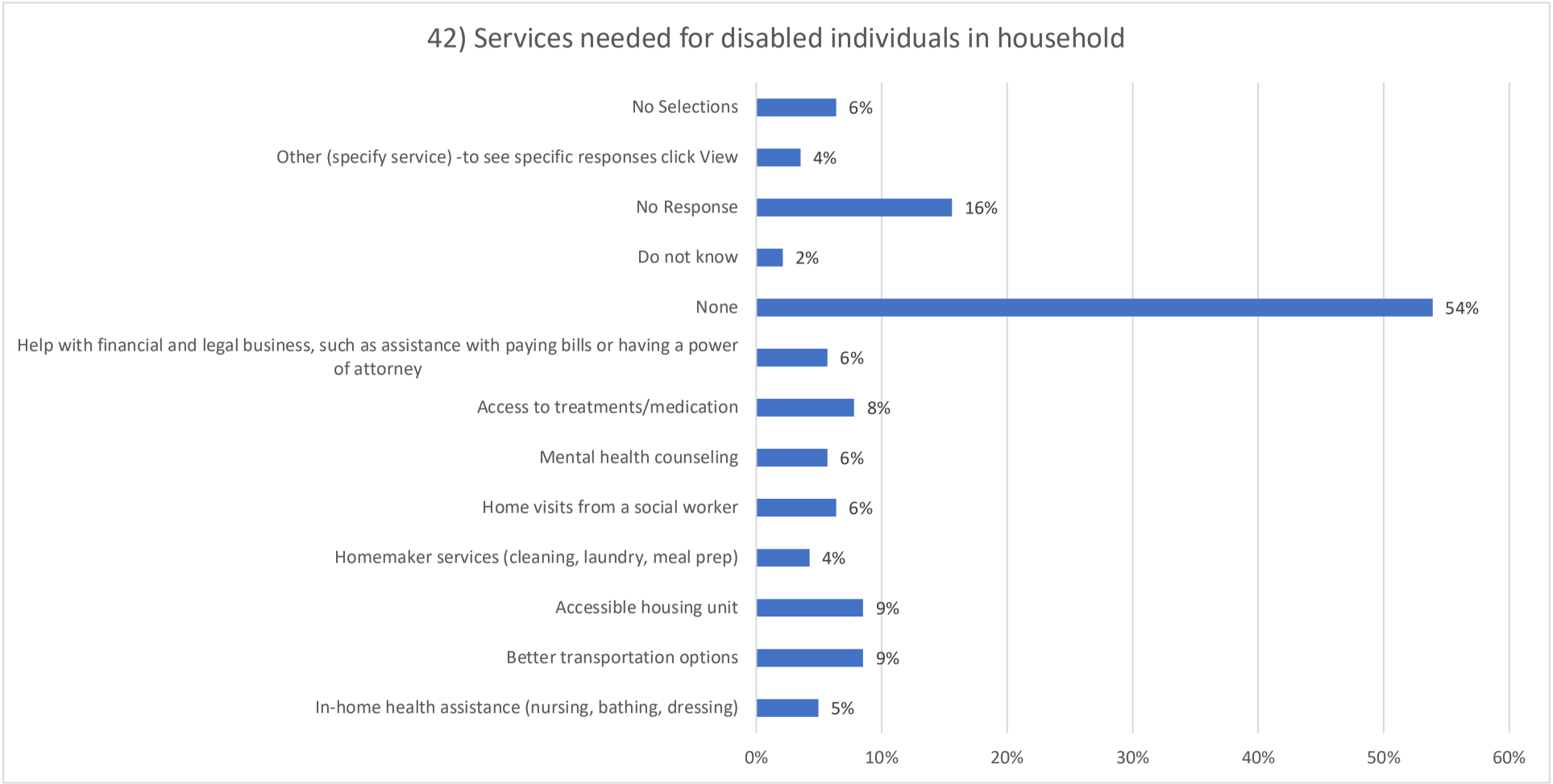
40) What are the primary unmet health care needs of your household?



41) Does anyone in your household have the following special needs?



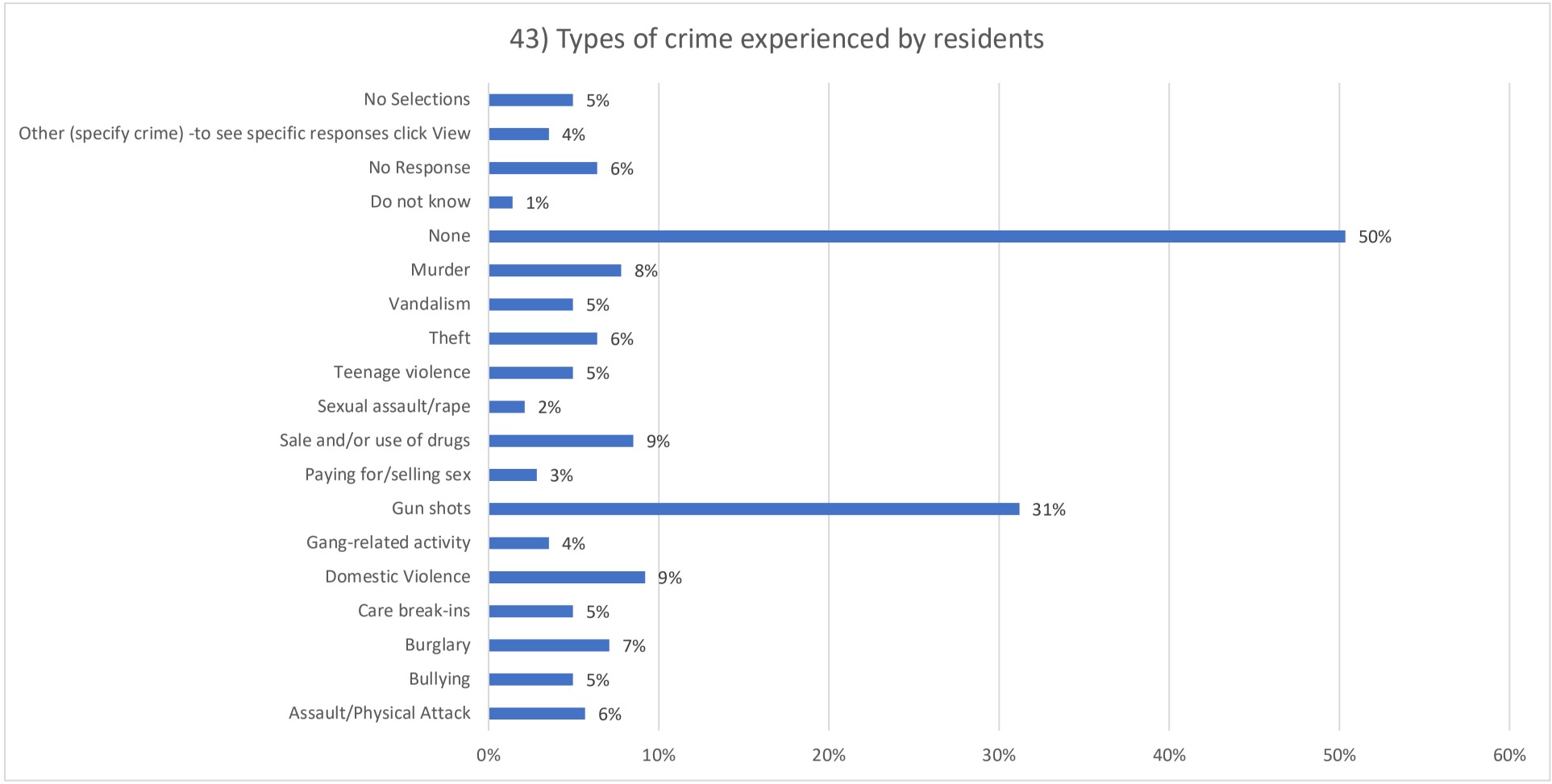
42) If someone in your household has a disability, of any kind, what services would best assist them with managing their day-to-day activities?



"Other" – Short Answer Responses

- Don't last, too ripe
- Trouble getting out of the tub
- Single level unit
- Washing machine damaged
- Planned through school with a speech therapist
- Family

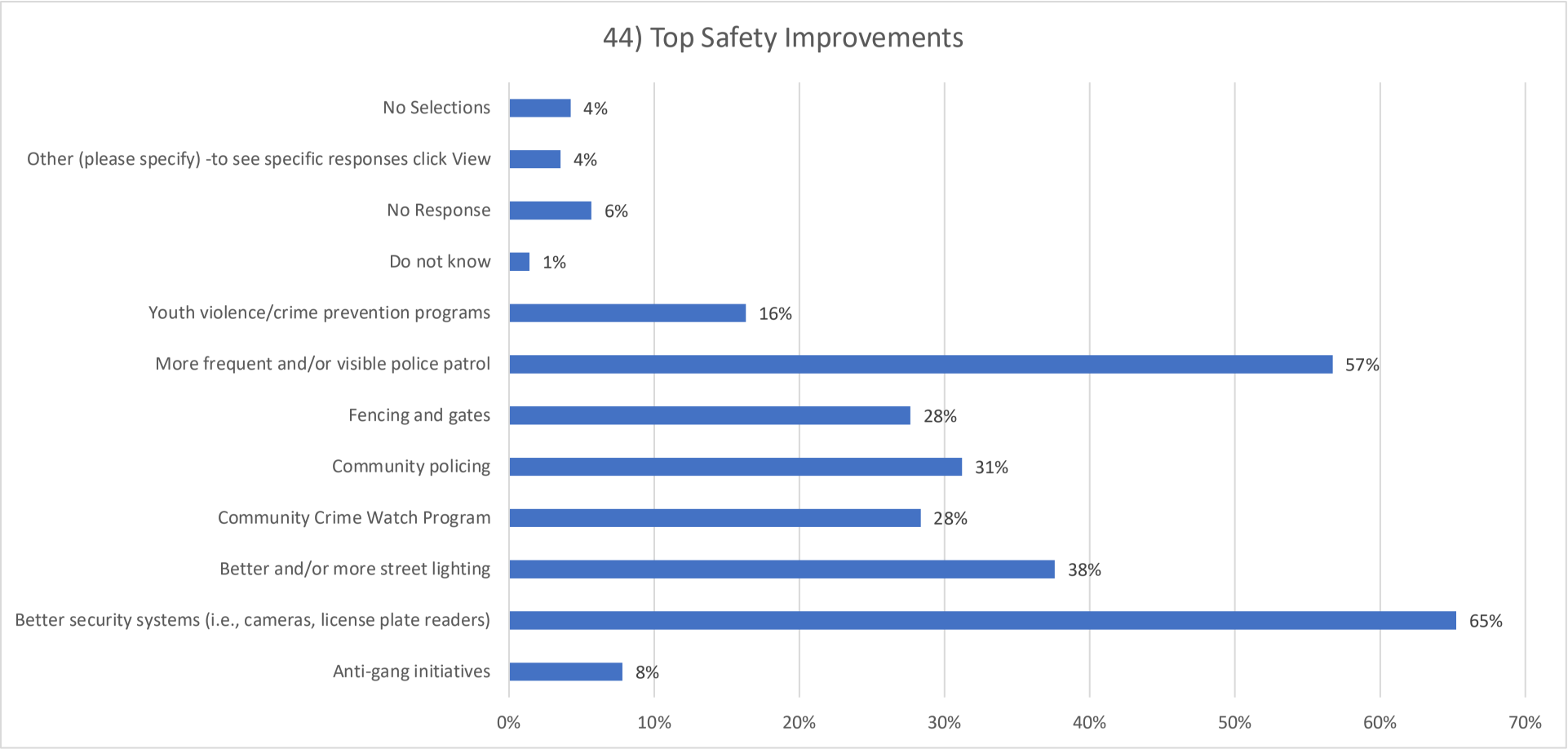
43) Have you or anyone you know experienced any of the following crimes in your current home or in the neighborhood in the past year?



"Other" – Short Answer Responses

- Rev. Devore was stabbed to death in this neighborhood
- Gun shots nightly
- A lot of these [crimes] happen all over the city
- Sex trafficking

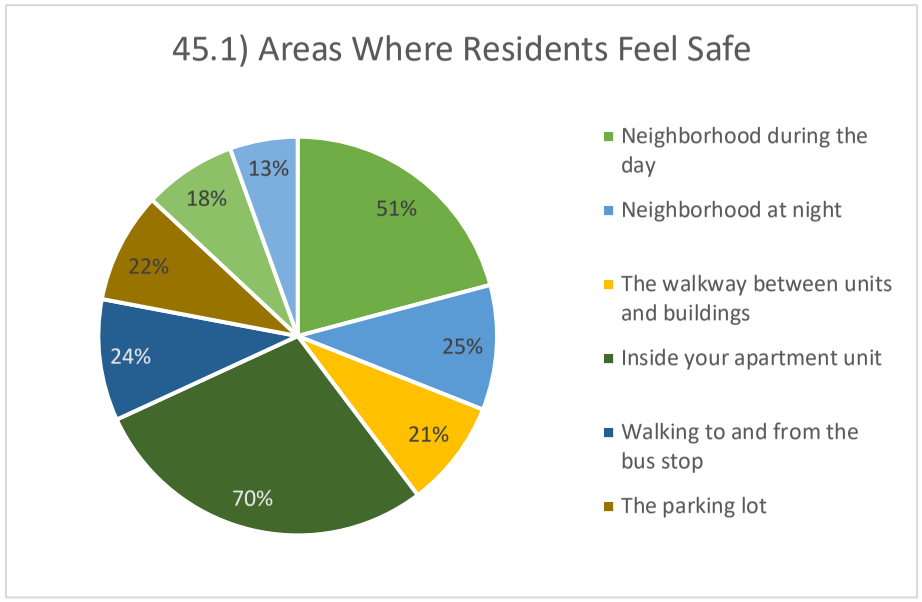
44) What are the TOP THREE safety improvements that you feel would make the neighborhood safer? (SELCECT THREE RESPONSES)



"Other" – Short Answer Responses

- Place for teens to play and have recreation
- More frequent police patrol
- Let parents beat their children – whippings/spankings
- Better screening of residents; rapid response to complaints

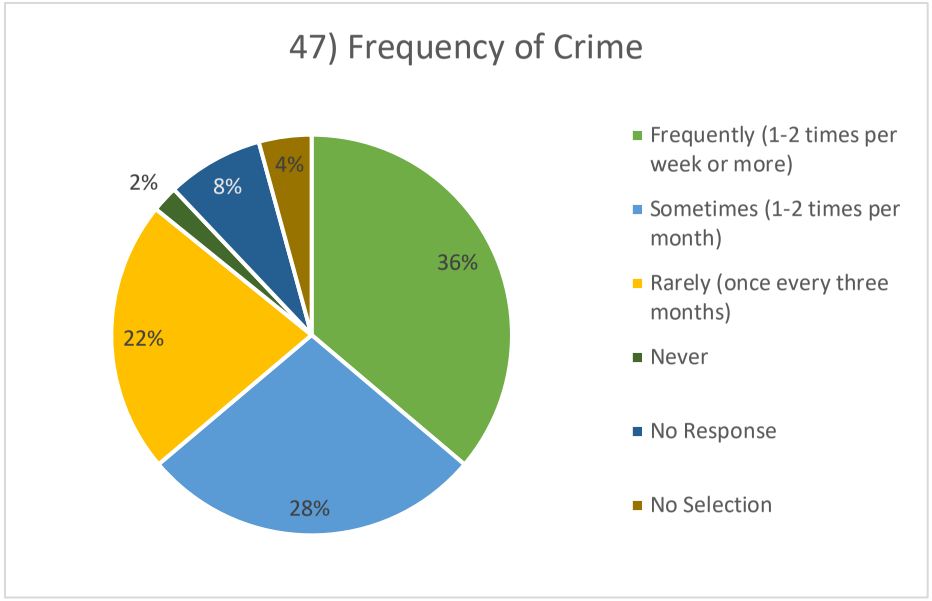
45-1) Select any of the areas below where you feel safe.



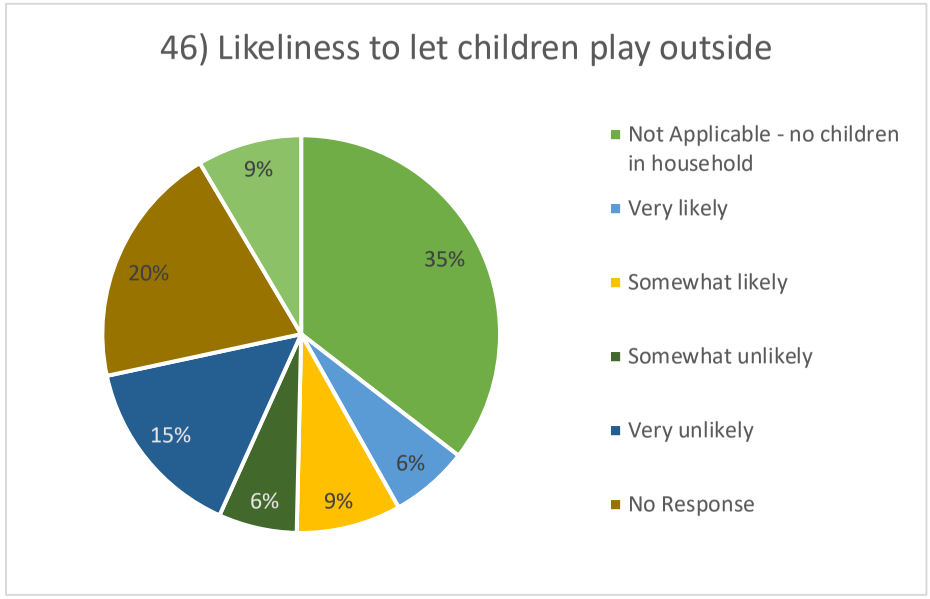
45-2) Please explain any safety concerns you may have for your community. (Short Answer)

No responses listed

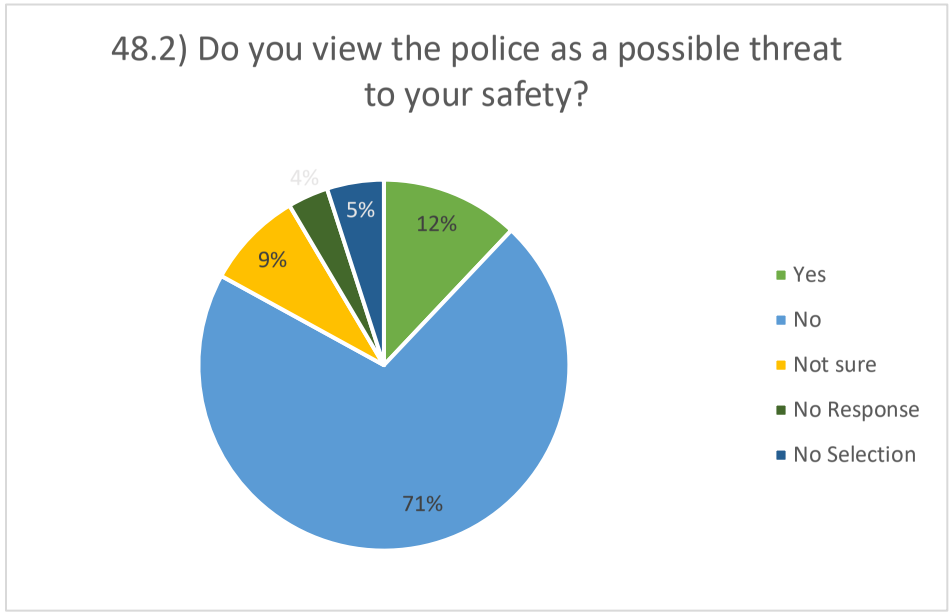
47) How often would you say that crime occurs in the neighborhood?



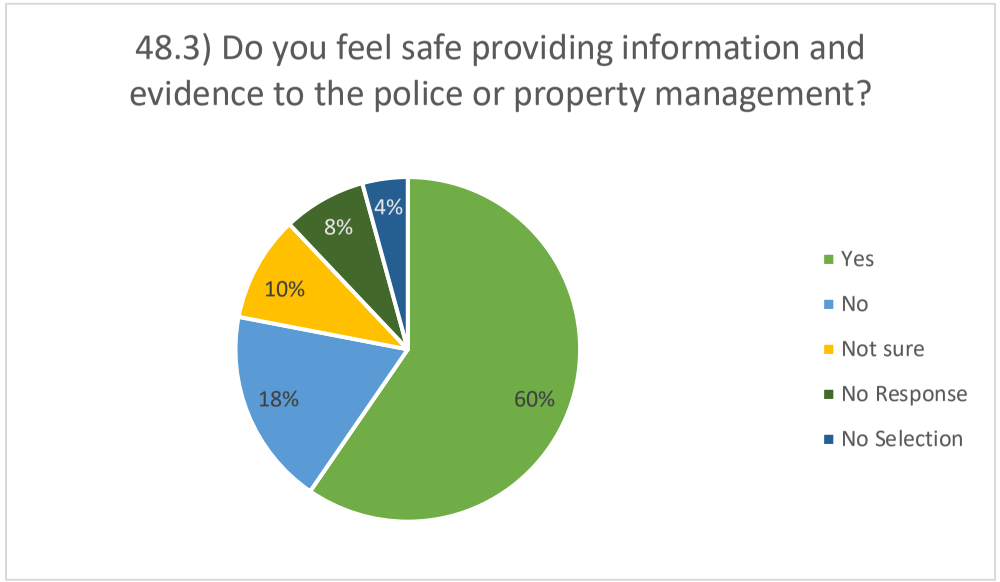
46) How likely are you to allow your child to play outside in your neighborhood?



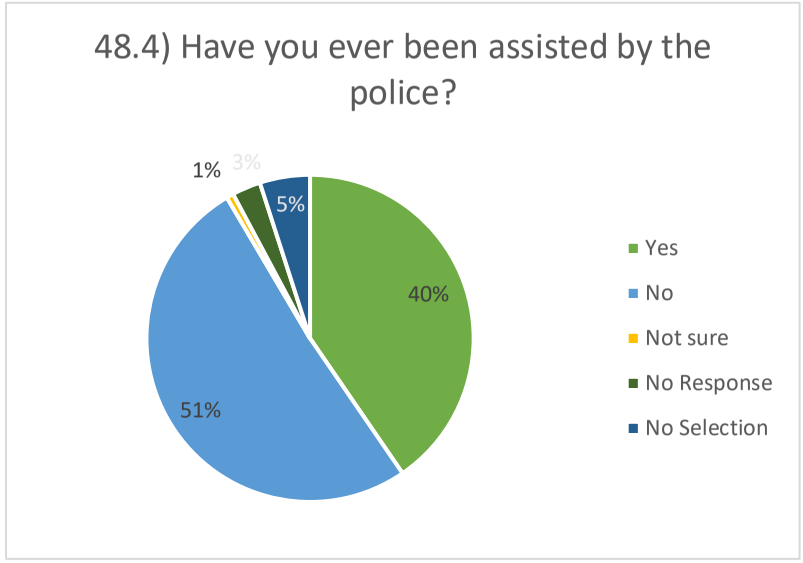
48-2) Do you view the police as a possible threat to your own safety?



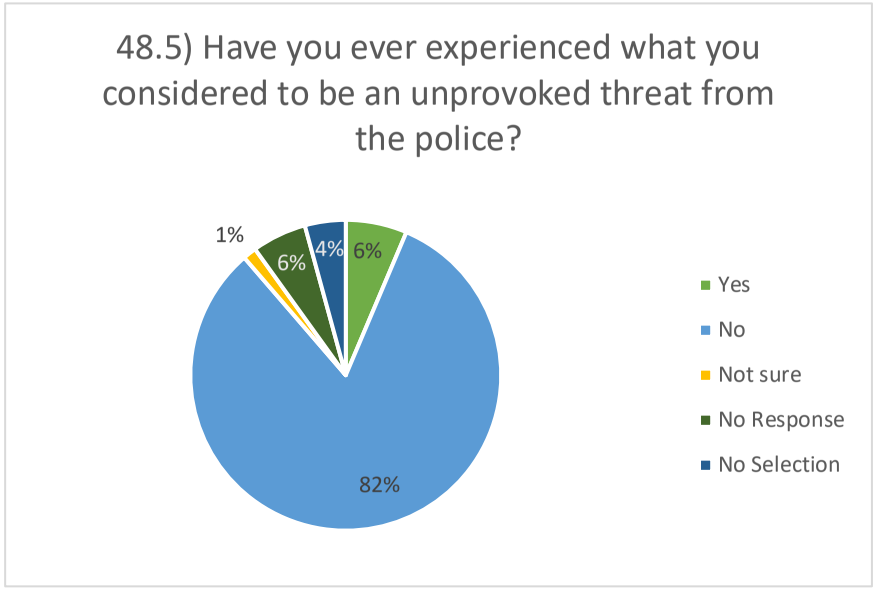
48-3) Do you feel safe providing information and evidence to the police or property management?



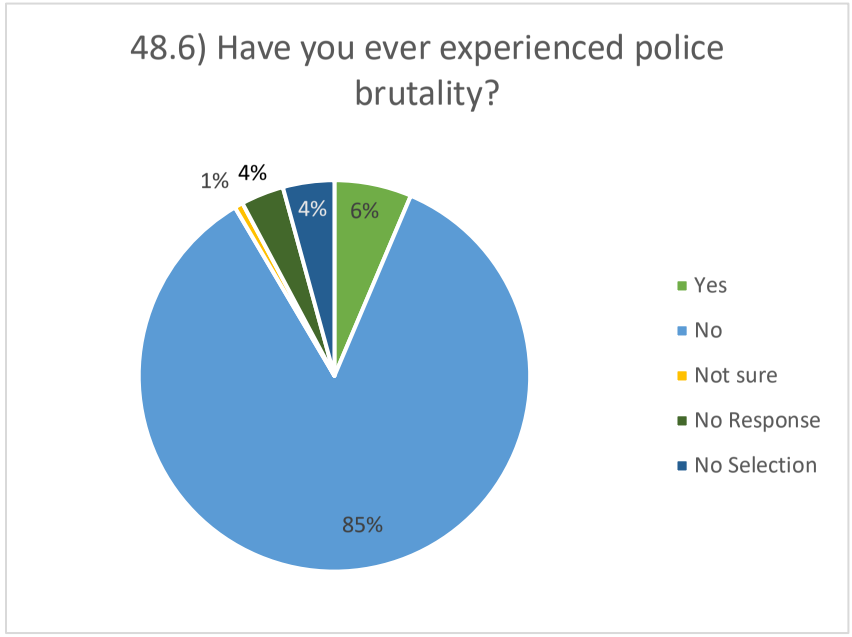
48-4) Have you ever been assisted by the police? from the police?



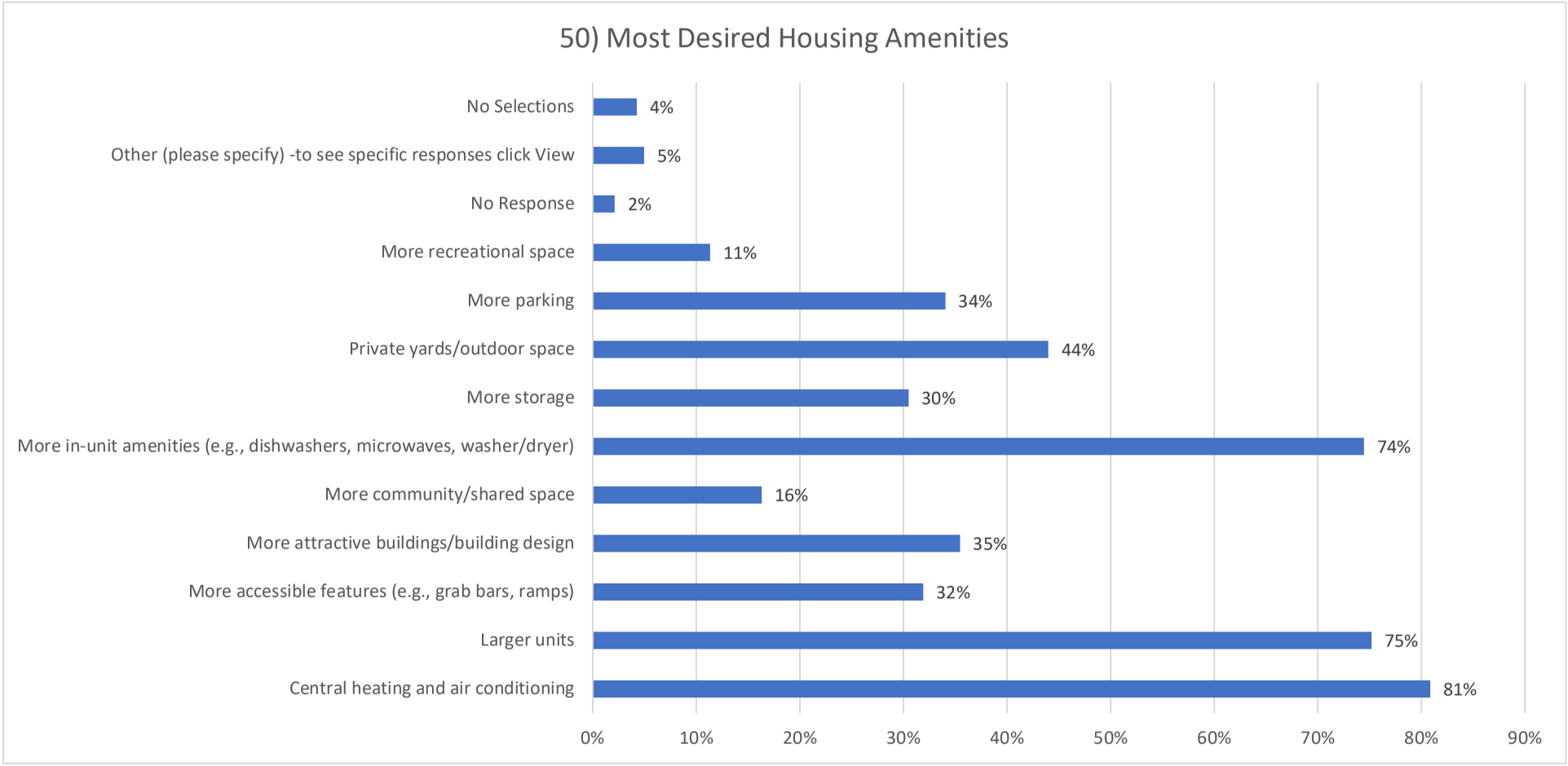
48-5) Have you ever experienced what you considered to be an unprovoked threat



48-6) Have you ever experienced police brutality?



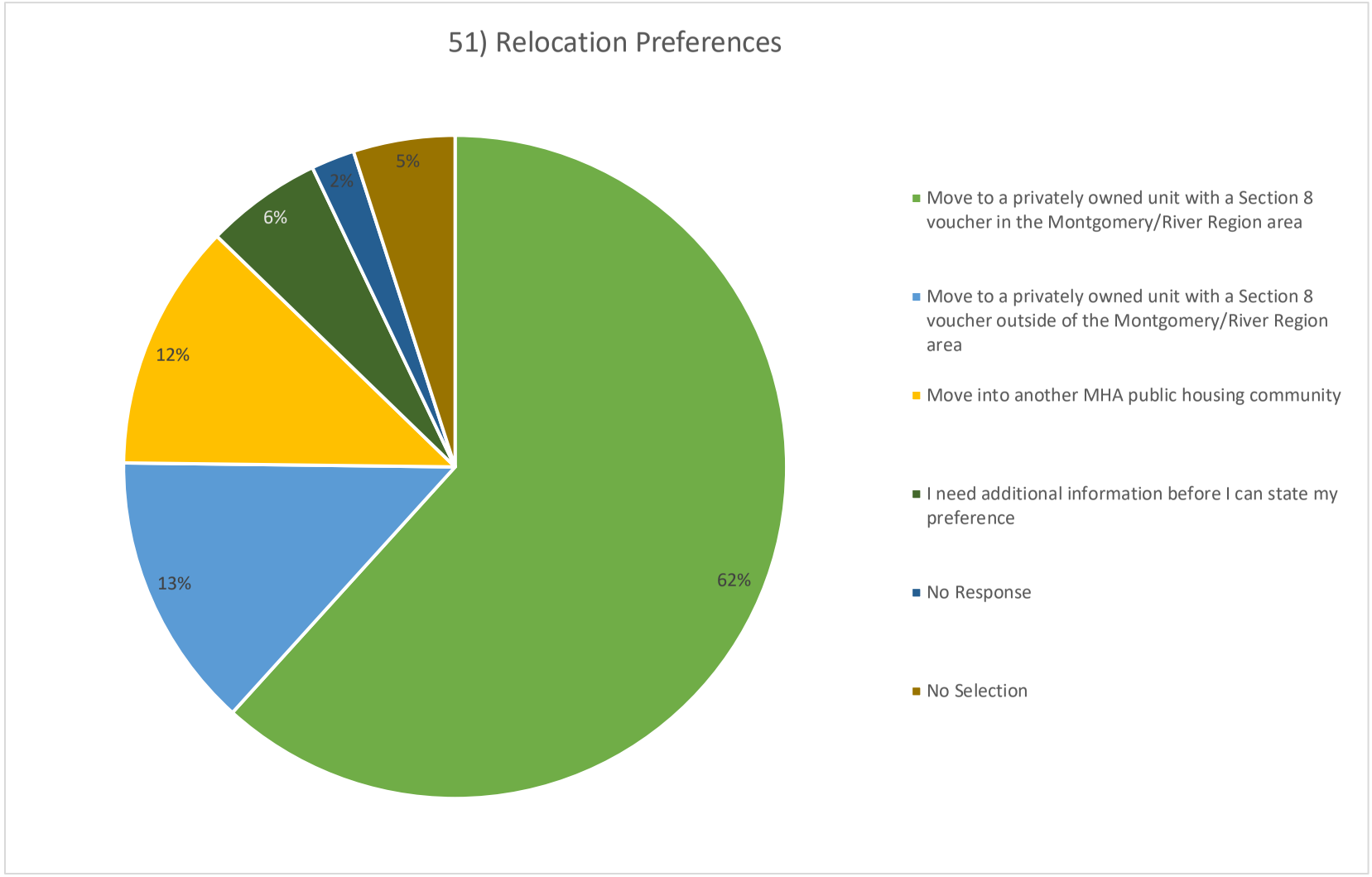
50) What are the TOP FIVE physical improvements that you would like to see in a new housing unit?



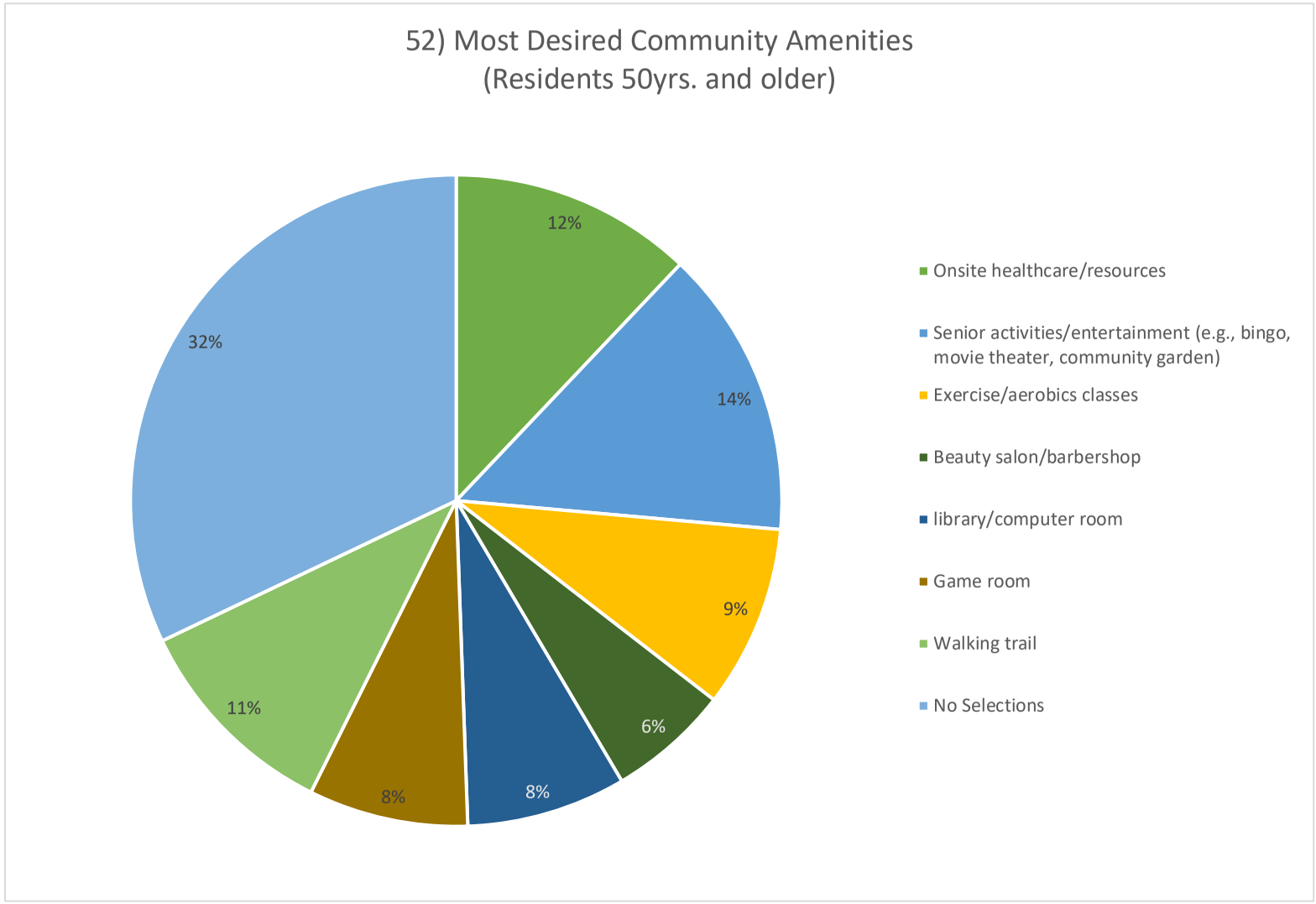
"Other" – Short Answer Responses

- Fresh Paint, Electrical sockets, Maintenance Upkeep
- Does not want people parking in front of their building.
- Better pest control
- Privacy fencing
- Everything

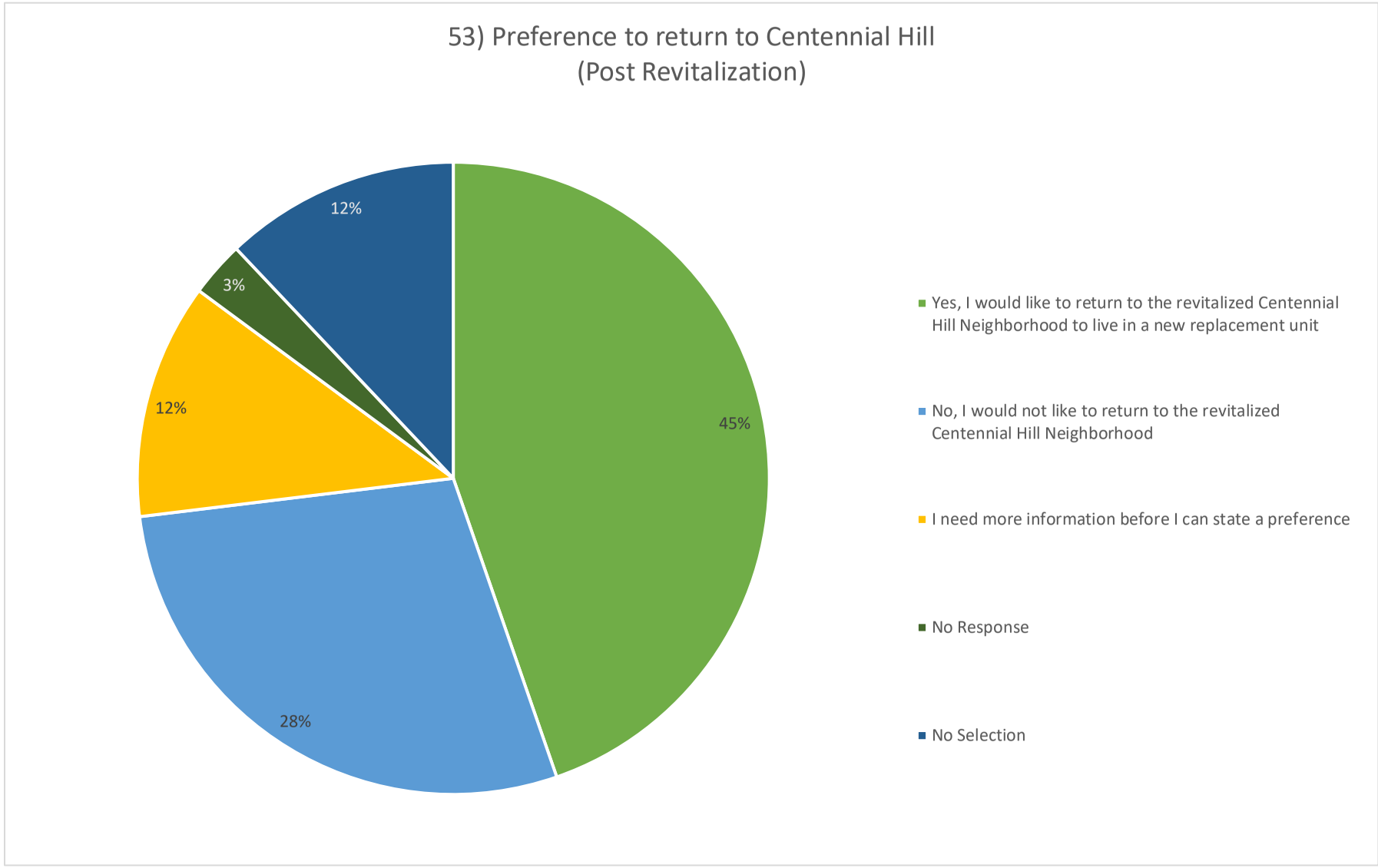
51) In the future, as MHA develops new housing communities, what type of subsidized unit would you prefer to be relocated to?



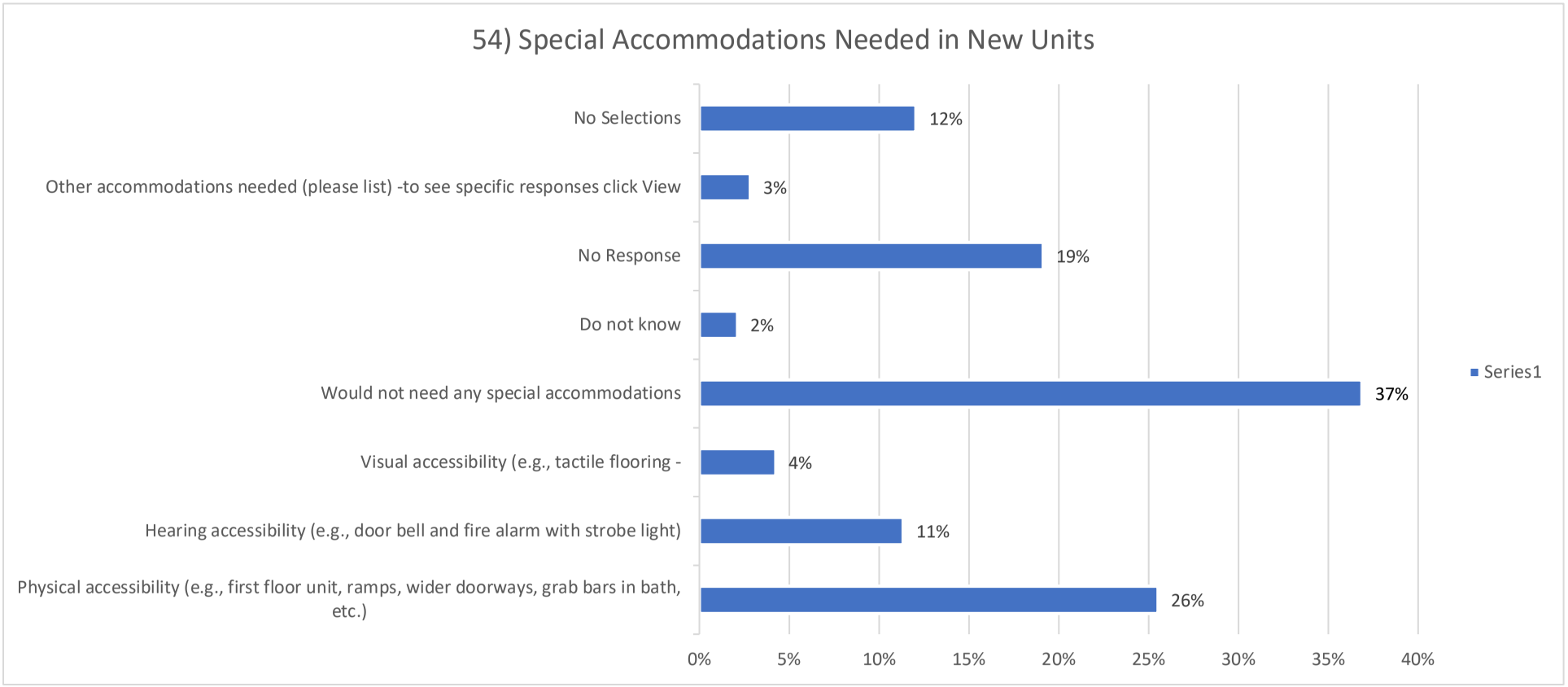
52) If you are 50 and over, what amenities would you like in your housing community?



53) In the future, as MHA develops new housing communities, would you be interested in returning to the Centennial Hill Neighborhood?



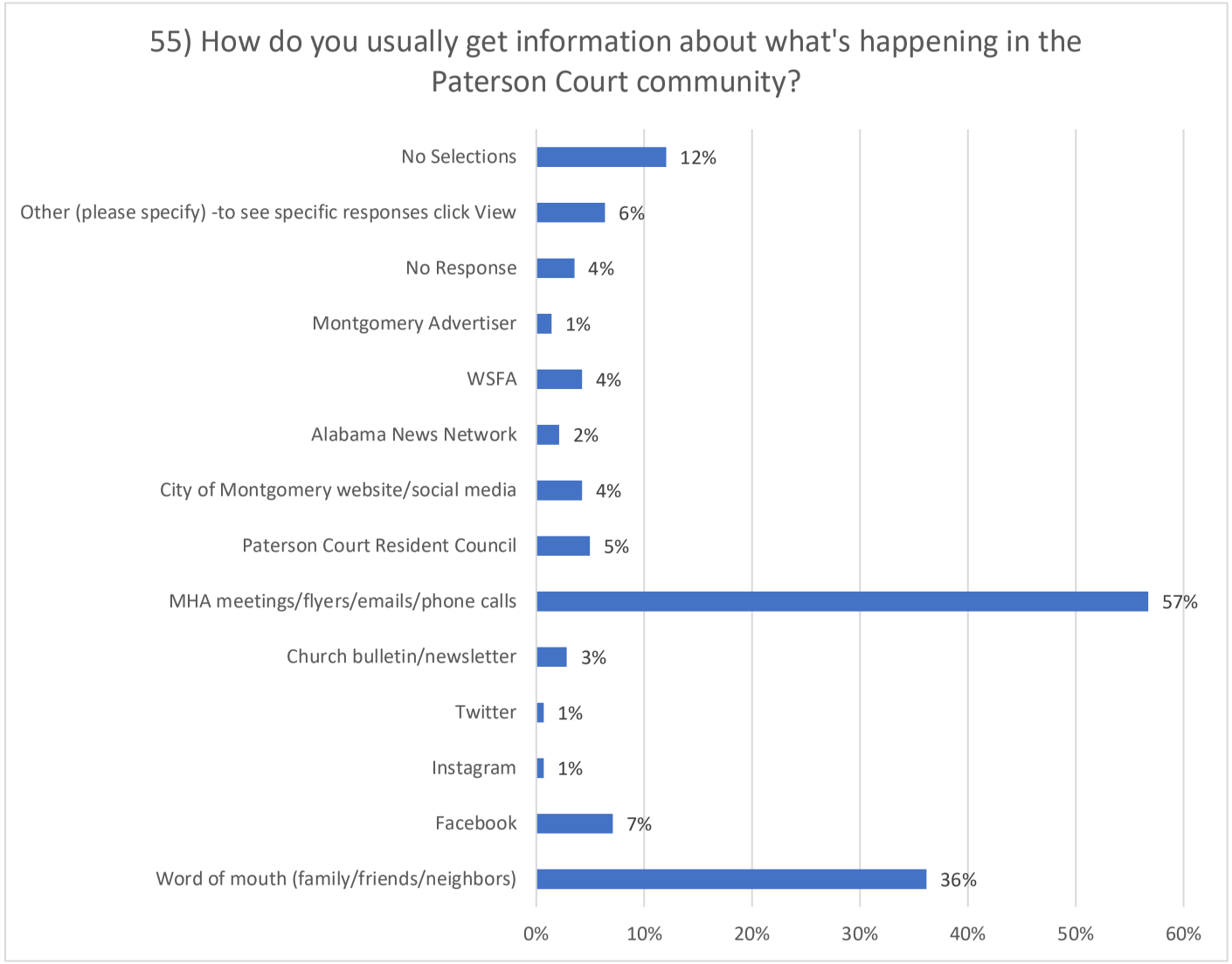
54) If you choose to move to a new unit in the future as MHA develops new housing communities, would you need a unit with any of the following special accommodations?



"Other" – Short Answer Responses

- No stairs
- Accommodations for people on oxygen
- First floor unit
- First floor unit
- All utilities included; one-level
- Would prefer to go to Cleveland Court (Parks Place)

55) How do you usually get information about what is going on in the Paterson Court Community?



"Other" – Short Answer Responses

- Place flyers on the door. sometimes I don't get them when my neighbors do.
- Place flyers on door
- Letters on the door
- Last minute-day of letters on the door
- Letters on the door
- Placed on my door
- Mail/Paperwork on doors
- Letters on doors
- Letters on doors and phone calls

56) Is there anything else you would like to tell us about Paterson Court or the surrounding Centennial Hill Neighborhood?

- I love Patterson Court and the Centennial Hill Community, but there are changes that need to be made. I am concerned about the poor quality of water in Patterson Court. I have to use bottled water for cooking and cleaning. There is a rodent problem, my apartment was very dirty when I moved in, and I had to get a foul odor out of the apartment. I also feel like we need cameras. I also have a concern for the frequent flooding that happens in Patterson Court. I feel if these changes were met, we will be able to have a high quality of life.
- The community safety has gotten better.
- Need pest control and new appliances (stove/oven, heating unit).
- Overall, the apartment needs to be updated. I just feel like it could be better. Every other complex has been updated except this one.
- Need better units, parking, maintenance, and security.
- Resident would like a bigger unit preferably a 2 bedroom.

Residents in Patterson Court need information about programs that will assist with utilities, rent assistance, and resources for employment for people need it.

- Resident says there's an infestation of bugs that constantly eat him up especially at night. He needs a transfer ASAP.
- Resident expressed concern about the camera footage not working and can only be accessed through MPD, roof is leaking on bed when it rains.
- Ms. Sanders, the manager is very nice. It would be so much nicer if they stop all of the shooting. They keep the property up really nice.
- Paterson court needs more faith-based activities. (Prayer meetings and bible studies)
- They need to go ahead and do what they are going to do.
- Have lived here since childhood
- I think Paterson Court is not safe and not clean but is livable
- Too old, new housing needed
- It is a nice area, but I do not like when people hang out and the people hanging are not residents.
- Really wants to get a voucher so I can move from Paterson Court
- Please build a new housing community soon. Also, there is too much crime in the neighborhood.
- It would be helpful to get the minutes of meetings distributed. Paterson Court is damaging my spirit - was hopeful - but became discouraged because maintenance requests went undone. I have been ignored by the front office. There has been no follow-through.
- The apartments are very old and there is a lot of negative things about the Patterson Cout Housing community.
- I haven't had any problems. I stay to myself. Police need to ride through more frequently.
- I've been here three years and I like everything except having a gas bill and issues with maintenance upkeep.
- The apartments are no good. There is mold, there is a pest (rat) issue. The grass is never cut.
- I don't feel safe outside my home.
- Quieter community. Convenient to university.
- The housing community needs bigger units.
- Placed in the same area, help others help themselves.
- When is the demolition?
- Daytime activities for seniors